SECURITIES AND EXCHANGE COMMISSION

SEC FORM - I-ACGR

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT

| For the fiscal year ended <u>20</u> | 18 |
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2. SEC Identification Number A199701584 3. BIR Tax Identification No. 005-469-606

4. Exact name of issuer as specified in its charter Philippine Business Bank, Inc. (A savings Bank)

5. National Capital Region (NCR), Philippines Province, Country or other jurisdiction of Incorporation or organization 6. (SEC Use Only) Industry Classification Code

1400

Postal Code

2019

VIE

- 7. <u>350 Rizal Ave. ext. cor. 8th Ave. Grace Park, Caloocan City</u> Address of Principal Office
- 8. (02) 363-3333 Issuer's telephone number, including area code
- 9. N/A Former name, or former address, if changed since last report

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation | |
| | - | The Board's Governance Responsibilities | | |
| | | ompetent, working board to foster the long-term success of the corporate objectives and the long-term best interest | | |
| | Compliant | Alfrede M. Vee (Filiping 74 years old) | | |
| Board is composed of directors with collective working knowledge, experience or expertise that is relevant to the company's industry/ sector. Board has an appropriate mix of competence and expertise. Directors remain qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the organization. | Compliant | Alfredo M. Yao (Filipino, 74 years old) Mr. Alfredo M. Yao is the Chairman Emeritus of PBB. He is con-currently the Chairman of Zest-O Corporation, Semexco Marketing Corp., and Asiawide Refreshments Corp. He is the President of Solmac Marketing Inc., Harman Foods (Phil.) Inc., and Amchem Marketing, Inc. and was a former director of Export and Industry Bank. Mr. Yao has participated in the following seminars: Corporate Governance; AML and Risk Management, all conducted by the Pacific Management Forum and PBB; CISA for the Credit Bureau; SME Related Issues; and other CTB Related seminars. He has also attended several Philippine Chambers of Commerce &Industry (PCCI) Business Fora given by PCCI, the International Trade Organization, and the Department of Trade and Industry. Francis T. Lee (Filipino, 70 years old) Mr. Francis T. Lee was appointed Chairman of the Board on July 26, 2010 and was last re-elected as Director on May 25, 2018. Before holding the Chairmanship position, Mr. Lee was first appointed as Chief Operating Officer (COO) last September 1, 2011. He was also President of the AMY Foundation - the social responsibility arm of the Yao Group of Companies, from December 8, 2003 up to December 8, 2013. | | |

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| | | An experienced banker for more than 30 years. Mr. Lee started his banking career with Pacific Bank. He has held a number of executive positions from Senior Manager to Senior Vice President at the Metrobank Group from 1988 to 2000 before joining PBB. | | |
| | | Mr. Lee has participated in the following seminars: Philippine Institute of Banking in 1969; Corporate Governance & Risk Management for Bank's Board of Directors at the Development Finance Institute in 2002; Team Building Workshop in 2004 at PBB; Risk Awareness Seminar in 2009 at the Pacific Management Forum; Anti Money Laundering Act Seminar at the Bangko Sentral ng Pilipinas in 2012 and in 2014; and Corporate Governance Seminar for Board of Directors on December 10, 2015. | | |
| | | Mr. Lee studied Bachelor of Arts in Business Administration at Manuel L. Quezon University. | | |
| | | Committee(s): Executive and Trust* * Based on the revised composition of the board-level and management level committees (LSG2018- 004) | | |
| | | <u>Jeffrey S. Yao (Filipino, 51 years old)</u> | | |
| | | Mr. Jeffrey S. Yao was appointed to the Board in 1999. On April 01, 2016, he assumed the position of Vice-Chairman. | | |
| | | He is a Director at Asiawide Refreshments Corporation and has been the Chief Operating Officer (COO) of the Zest-O Corporation since 2005. Mr. Yao started his career in the food and beverage industry when he was appointed as Plant Manager at Harman Food Philippines from 1990 to 1995. He has attended the following training programs: Basics of Trust at the Trust Institute of the Philippines in 2002; Corporate Governance & Risk Management for Bank's Board of Directors at the Development Finance | | |

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| Practice/Policy | Non-Compliant | Institute in 2002; Anti Money Laundering Act Seminar at the Bangko Sentral ng Pilipinas in 2014; and Distinguished Corporate Governance Speaker Series on August 24, 2015. Mr. Yao graduated from the Ateneo De Manila University with Bachelor of Science in Management Engineering degree. Committee(s): Executive, IT Steering, Trust*, Audit*, Risk Oversight* and Corporate Governance.* * Based on the revised composition of the board-level and management level committees (LSG2018-004) Rolando R. Avante (Filipino, 60 years old) Mr. Rolando R. Avante was appointed President and Chief Executive Officer since November 2, 2011. Because of his strong background in treasury management, PBB has become one of the largest, fastest-growing and most respected savings banks. PBB was listed at The Philippine Stocks Exchange last February of 2013. His banking career includes stints as Vice President for Local Currency Desk at City Trust Banking Corp. from 1988 to 1994; Senior Vice President & Treasurer at Urban Bank from 1994 to 1995; First Vice President for Domestic Funds Management at Philippine Commercial International Bank from 1995 to 1999; Executive Vice President & Treasurer at China Trust (PHILS.) Commercial Bank Corp. from 1988 to 7009 to 2011. He was elected President and Director at the Money Market Association of the Phil. (MART) in 1999. He was elected the same position at ACI Philippines in | | |

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| | | 2011. His training includes Money Market at the Inter Forex Corp. in 1983; Treasury Management in Times of Crisis in 1984, Bourse Game in 1987 both conducted by FINEX; Rate Risk Game in 1989, Investment Banking Fundamental in 1990, Managing People in 1991 at the Citibank APBI; Capital Market Instruments in Asia in 1992, Asset & Liability Management in 1995 both conducted by Euro money; Asian Bond Fund II Workshop in 2004 at the Asian Bank; Securitization Law in 2006 at FINEX & SEC; ACI World Congress in 2011 at ACI Phil.; Economic Outlook 2012 in 2012 at the ANZ Private Bank Exclusive; Annual Global Markets Outlook in 2012 at Deutsche Bank; Entrepreneurs Forum in 2012 conducted by Business World; AMLA Seminar in 2012 at the Bangko Sentral ng Pilipinas; CEO Business Forum in 2012 at Punongbayan & Araullo; Cross-Border RMB Business in 2012 at Bank of China; Eco Forum in 2012 at Security Bank; Phil. Business Conference in 2012 at the Philippine Chamber of Commerce & Industry; Annual Investment Outlook 2013 in 2013 at ANZ Private Bank; Philippine Investment Summit 2013 in 2013 at the Investment Banking Group; IPO Annual Asia Pacific in 2013 at CIMB; Corporate Governance Seminar for Board of Directors on December 10, 2015. Mr. Avante graduated from the De La Salle University with the degree of Bachelor of Science in Commerce major in Marketing Management and has taken MBA units from DLSU. Committee(s): Anti-Money Laundering & FATCA, Asset & Liability, Bid, Credit, Executive, Management, IT Steering, Remedial & Special Assets Management, and Trust. | | |

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| | | Honorio O. Reyes - Lao (Filipino, 75 years old) Mr. Honorio O. Reyes-Lao, was appointed to the Board on April 29, 2011 and last re-elected as Director on May 25, 2018. A seasoned banker, he has more than 40 years of experience in corporate and investment banking, branch banking, and credit management. Mr. Reyes-Lao started his banking career at China Banking Corporation in 1973 to 2004. He served as Senior Management Consultant from 2005 to 2006 at East West Banking Corporation. He was a consultant at Antel Group of Companies from 2007 to 2009 and was appointed President at Gold Venture Lease and Management Services, Inc. from 2008 to 2009. Currently, he is an independent director at the DMCI Holding Corporation and a Member of the Society of Institute of Corporate Directors (ICD) Fellows since 2004. His background and trainings include Overall Banking Operations at the Philippine Institute of Banking in 1971 to 1972; Director Certification Program at the Institute of Corporate Directors (ICD) in 2004; and the AMLA Seminar at the Bangko Sentral ng Pilipinas in 2014; ASEAN Corporate Governance Conferences and Awards 2016 on November 14, 2015; Distinguished Corporate Governance Speaker Series on August 24, 2015. Mr. Lao holds a post-graduate degree, Masters in Business Management, from the Asian Institute of Science in Business Administration major in Economics and Bachelor of Science in Commerce major in Accountancy from the De La Salle University. Committee(s): Risk Oversight, Trust and Related Party Transaction*. *Based on the revised composition of the board-level and management level committees (LSG2018-004) | | |

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| | | Danilo A. Alcoseba (Filipino, 67 years old) Mr. Danilo A. Alcoseba was the former President & CEO of PBB and was appointed to the Board on May 25, 2018. His work experience include: Branch Head at Bancom Development Bank, Cebu Branch from 1977-1979, Assistant Vice-President of Traders Royal Bank from 1979-1983, First Vice-President/Treasury Division of Boston Bank of the Philippines from 1983-1998 and Consultant at SM Investments Corporation from 2005-2007. He also had various trainings and seminars in banking related fields such as financial derivatives, fixed income trading, foreign exchange, investment banking, corporate governance, risk management and international trade. Mr. Alcoseba obtained his college degree, Bachelor of Science in Commerce, Major in Accounting, at the University of San Carlos. He also has a post-graduate in Industrial Economics at the University of the Philippines in 1976. Committee(s): Audit, Related Party Transaction, Corporate Governance* and Risk Oversight*. * Based on the revised composition of the board-level and management level committees (LSG2018-004) Mr. Roberto A. Atendido (Filipino, 72 years old) Mr. Roberto A. Atendido, was appointed to the Board on May 26, 2006 and last re-elected as Director on May 25, 2018. | | |

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| | | He is a seasoned investment banker and a recognized expert in the field with over 30 years of investment banking and consulting experience in the Philippines and in the ASEAN region. Mr. Atendido started his career in consulting with the management services group of Sycip, Gorres & Velayo, the largest accounting and consulting group in the Philippines. He began his investment banking career in Bancom Development Corporation, the leading investment house in the Philippines during the late 60's and 70's. He was later posted as Vice President of Bancom International Ltd in HK from 1980-1982. He then moved to PCI Capital Asia, Ltd. (HK) as Vice President from 1982-1983. The PCI Group posted him in Indonesia as Managing Director of PT Duta Perkasa Chandra Inti Leasing, a joint venture between the PCI Group of the Philippines and Bank Duta and Gunung Agung Group of Indonesia, from 1983-1988. Mr. Atendido moved back to the Philippines in 1988 as President of Asian Oceanic Investment House, Inc., a fully owned subsidiary of the Asian Oceanic Group of HK. The company was later bought by the Insular Life Group and renamed Insular Investment & Trust Corporation. In 1996, Mr. Atendido together with several investors organized Asian Alliance Holdings & Development Corporation (AAHDC) and later established Asian Alliance Investment Corp. (AAIC) as a wholly owned investment banking subsidiary. He is currently President of AAHDC and Executive Vice Chairman of AAIC. | | |

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| | | activities, Mr. Atendido is also active in the Brotherhood of Christian Businessmen and Professionals, a nationwide Christian community where he served as Chairman from 2009-2011. | | |
| | | He has attended trainings in Corporate Governance & Risk Management for the Bank's Board of Directors at the Development Finance Institute in 2003; Risk Management and Basel 2 Seminar at the Export & Industry Bank in 2007. In 2014, he attended the Anti-Money Laundering Act Seminar at the Bangko Sentral ng Pilipinas, Distinguished Corporate Governance Speaker Series on August 24, 2015, 2015 Distinguished Corporate Governance Speaker Series 2 on September 15, 2015 and 2015 Distinguished Corporate Governance Speaker Series 3 on November 06, 2015. | | |
| | | Mr. Atendido is a graduate of the Asian Institute of Management with a Master's Degree in Business Management in 1973. He completed his Bachelor of Science in Management Engineering from the Ateneo de Manila University. | | |
| | | Committee(s): Audit, Corporate Governance, Related Party Transaction, and Risk Oversight. | | |
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| | | Leticia M. Yao (Filipino, 66 years old) | | |
| | | Leticia M. Yao was appointed to the Board on April 29, 2011 and last re- elected as Director on May 25, 2018. | | |
| | | A well-respected figure in the healthcare industry, Yao was appointed at the United Doctors Medical Center (UDMC) as a Consultant at the Department of Medicine from 1991 to 2012. | | |

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| | | She participated in training sessions for Corporate Governance & Risk Management for Banks' Board of Directors at the Development Finance Institute in 2002 and further taken the Risk Awareness Seminar at the Pacific Management Forum in 2009. Earlier this year, she attended the AMLA Seminar at the Bangko Sentral ng Pilipinas, Distinguished Corporate Governance Speaker Series on August 24, 2015 and Corporate Governance Seminar for Board of Directors on December 10, 2015 to hone her skills as Director of PBB. Yao graduated from the University of Sto. Tomas with a Bachelor of Science degree in Medical Technology then pursued her post graduate degree in Medicine also from the University of Sto. Tomas. | | |
| | | Committee(s): Trust. | | |
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| | | Paterno H. Dizon (Filipino, 81 years old) | | |
| | | Mr. Paterno H. Dizon, was appointed Independent Director to the Board on April 27, 2012 and last re-elected as Independent Director on May 25, 2018. | | |
| | | He had previously served as President to the following institutions: Science Park of the Phil. Inc., Cebu Light Industrial Park, Inc., and RFM Science Park of the Philippines from 1997 to 2003. Mr. Dizon held directorships at Hermosa Ecozone Development Corp. from 1997 to 2003; Export & Industry Bank from 1994 to 2006; and EIB Securities from 2004 to 2006. He served on the board of Phil. Export-Import Credit Agency from 2010 to 2012. He was elected as Chairman of the Phil. Exporters' Confederation Inc. since 1990 up to the present. He has been the President and CEO of Holy | | |

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| | | Cross College of Pampanga since 2012. He has attended training sessions in Financial Management at SGV in 1974, Money and Banking from the Ateneo De Manila University in 1959, Corporate Governance & Risk Management for Bank's Board of Directors at the Development Finance Institute in 2002, Risk Awareness Seminar at the Pacific Management Forum in 2009, and the Anti Money Laundering Act Seminar at the Bangko Sentral ng Pilipinas in 2014; ASEAN Corporate Governance Conferences and Awards 2016 on November 14, 2015; Distinguished Corporate Governance Speaker Series on August 24, 2015. Mr. Dizon holds a Bachelor of Science in Economics from the Ateneo De Manila University and a Master in Business Administration from the University of the Philippines. Committee(s): Audit, Corporate Governance, Related Party Transaction, and Risk Oversight. | | |
| | | Benjamin R. Sta. Catalina, Jr. (Filipino, 71 years old) Mr. Benjamin R. Sta. Catalina, Jr., was appointed Independent Director to the Board on July 2012 and last re-elected as Independent Director on May 25, 2018. He first assumed his independent directorship at PBB in 2003 to 2005. During his early professional years, Mr. Sta. Catalina was the Senior Vice President of the Asset Based Finance Group of FNCB Finance Co. from 1980 to 1981. He later joined Citibank N.A. from 1981 to 1995 where he has served as Asst. Vice President & Division Head for the Public Sector Division, then became the Vice President and Asst. Director of the Asia Pacific Training Center. He later handled the Middle East Africa Division | | |

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| | | Training Center as Vice President and Associate Director, and then handled the World Corporation Group for Middle East Africa, Division Training Center as Regional Administrator. He was appointed to General Manager and handled the Center for International Banking Studies. In 1993 to 1994, Mr. Sta. Catalina was appointed Vice President and Chief of Staff of the Global Finance Marketing, then rose to Group Head where he handled the Pan Asian Corporate Team in 1994 to 1995. In the academic sphere, he was the Executive Director of the Center for Banking and Financial Management of the Asian Institute of Management in 1996. In addition to holding a number of executive positions, he attended training seminars such as the Makati CAD in 1974, Philippine Core Credit in 1976, Intermediate Credit Seminar in 1977, Exceptional Sales Performance in 1978, Bourse Game in 1979, Asset Based Finance Seminar in 1980, Electronic Banking Seminar in 1981, Selling Skills Train the Trainer Program in 1982, Advanced Lending Strategy in 1982, Technology for Senior Management in 1986 at the Boston Consulting Group. In 1987 he has attended the MAC Approach Course and Alcar Valuation Seminar at MEAD Training Center in Greece. He attended the Corporate Finance II in 1988 at the Asia Pacific Banking Institute. At MEAD Training Center in London, he attended the Risk Management Seminar and the Risk Management III – Corporate Finance in 1991. From 1993 to 1995, Mr. Sta. Catalina attended the Strengthening Organizational Capabilities, Service Quality Management, Technology Solutions for the Business, Marketing Derivatives Ideas, Standards Workshop, Marketing Financing Ideas to Issuers at Citibank Training Center. | | |

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| | | and the Anti Money Laundering Act Seminar in 2014, Distinguished Corporate Governance Speaker Series on August 24, 2015 and 2015 Distinguished Corporate Governance Speaker Series 2 on September 15, 2015. | |
| | | Mr. Sta. Catalina is a graduate of the Asian Institute of Management with a post graduate degree of Masters in Business Management. He finished his Bachelor of Science in Management Engineering from the Ateneo De Manila University. | |
| | | Committee(s): Audit, Corporate Governance, Related Party Transaction, and Risk Oversight. | |
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| | | Narciso DL. Eraña (Filipino, 67 years old) | |
| | | Mr. Narciso DL. Eraña was appointed Independent Director to the Board on May 25, 2018. | |
| | | Mr. Eraña has an extensive career spanning over 30 years, about 23 of which were spent in the Philippine finance industry. This included about 16 years in various banks, and seven (7) years as President of a multinational brokering company. He also spent many years as an entrepreneur in the family business. | |
| | | He started his career with Bank of America, Manila handling credit and trade finance for the mining industry, pharmaceuticals, and small medium scale businesses. He moved into the bank's Treasury Department and eventually became Bank of America's youngest Country Treasurer, handling the overall Treasury Trading and Management functions. This served as the foundation for the rest of his Finance career which focused | |

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| | | on Treasury management in Multinational and local institutions, from savings banks and unibanks. His banking experience involved managing the banks' liquidity in all currencies, and FX and Government Securities trading as well as investments in Structured Products and derivatives. His last position was President of ICAP Philippines for seven (7) years, a subsidiary of ICAP Plc., a London based FTSE company and the world's largest Interdealer broker, with average volumes in excess of USD 1 trillion daily. ICAP Philippines was appointed by the Bankers Association of the Philippines to manage the first Peso Interest Rate Swap Central Trade Reporting System in the country. Active in financial market associations, Mr. Eraña was a Director of the Money Market Association of the Philippines for four (4) years and a Director of the ACI Financial Markets Association for another four (4) years. Activities included the formulation of policies and procedures for the operation of the Banking as well as brokering industries. These activities entailed frequent interaction with associations and regulators, including the Bangko Sentral ng Pilipinas, Securities and Exchange Commission, and the Banker's Association of the Philippines. During this time, he was also a member of Financial Executive Institute of the Philippines (FINEX). Mr. Eraña is a graduate of Business Management at Schiller College in Heidelberg, Germany and obtained his MBA from the Thunderbird School of Global Management in Glendale, Arizona. | | | |

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| | | Roberto C. Uyquiengco (Filipino, 71 years old) Mr. Roberto C. Uyquiengco was appointed to the Board as Independent Director on May 25, 2018. He has been in the banking and finance industry for almost 34 years. He started with Sycip Gorres Velayo & Co. (SGV) from 1970 to 1974 and later with North Negros Loggers Corporation until 1976. His stint in the banking industry started with Allied Banking Corporation from 1970 to 1980 and later with State Investment House (Bacolod Branch) from 1980 to 1984. He was last connected with China Banking Corporation as First Vice President and Region Head for North Luzon from 1984 until his retirement in 2011. He took up and passed the Trust Officers' Training Program (TOTP) given by the Philippine Trust Institute in 1991. Further, Mr. Uyquiengco attended some international and local conferences related to the banking and finance industry, among of which is the Bankers' of America Institute Conference in November 2007, held in Las Vegas, Nevada, USA and the Asian Bankers Conference in 1996 which was held in Singapore. Currently, he is affiliated with the following private institutions: (a) Emmanuel Multi-purpose Cooperative, Inc., in Cuenca, Batangas as Director since 2011; (b) Green Leaf Foreign Exchange Corporation as its Chairman and CEO since its incorporation in 2012; and (c) Manulife as a Financial Adviser since July 2017. Mr. Uyquiengco is also a known advocate of education, being a part-time faculty of the College of Business and Accountancy of National University since 2012 and as a part-time training consultant of the Chinabank Academy since 2013. Mr. Uyquiengco is both a lawyer and a Certified Public Accountant (CPA) by profession. He obtained his undergraduate degree from La Salle College, Bacolod City in 1970 with a degree in BS in Commerce, Major in Accounting | | |

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| | | (graduating cum laude) and passed the Thereafter, in 1975, he took up his B University of Negros Occidental-Recol 1980 and passing the bar examinations up the advance Bank Management P Management from August to October Highest Honor for superior performance from various international banks. | | |
| Recommendation 1.2 | | | | |
| 1. Board is composed of a | Compliant | | | |
| majority of non-executive | | | _ | |
| directors. | | Director's Name | Туре | |
| | | Francis T. Lee | Non-Executive Director | |
| | | Jeffrey S. Yao | Non-Executive Director | |
| | | Rolando R. Avante | Executive Director | |
| | | Honorio O. Reyes-Lao | Non-Executive Director | |
| | | Dra. Leticia M. Yao | Non-Executive Director | |
| | | Roberto A. Atendido | Non-Executive Director | |
| | | Danilo A. Alcoseba | Non-Executive Director | |
| | | Paterno H. Dizon | Independent Director | |
| | | Benjamin R. Sta. Catalina, Jr. | Independent Director | |
| | | Narciso DL Eraña | Independent Director | |
| | | Roberto C. Uyquiengco ¹ | Independent Director | |
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¹ Elected on May 25, 2018, but assumed the position only on January 11, 2019 or upon approval of PBB's Amended Articles of Incorporation and By-Laws by the SEC.

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| Recommendation 1.3 | | | | | | |
| Company provides in its Board Charter and Manual on Corporate Governance a policy on training of directors. | Compliant | | nual on Corpo | | ges 63-64 of the Board mance and Compliance | |
| 2. Company has an orientation program for | | Name of Seminar | Date Conducted | No. of Hours | Topics Covered | |
| first time directors. 3. Company has relevant annual continuing training for all directors. | | AMLA for Board of Directors and Senior Officers | 26 September 2018 | 6.5 hrs. | Philippine Regulatory Framework (RA 9160; RA10167; RA 10168' RA 10365 | |
| | | | | | BSP Cir. #706 as amended by BSP Cir. # 950 | |
| | | | | | Overview of the AML Risk Rating System | |
| | | | | | International Aspects and Cooperation in AML Investigation | |
| | | Corporate Governance | 27 November 2018 | 4 hrs. | SEC and some other Regulatory Update on Corporate Governance | |
| | | | | | Review of 2016 SEC Code of Corporate Governance | |
| | | | | | RA 11032 – Ease of Doing Business and Efficient Delivery of Gov't Services ACT | |

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| Recommendation 1.4 | | | Economic Statistics and Other Updates Highlights of comprehensive tax Reform – program Proposed package 2 (TRAIN 2) Corporate Governance Trends for 2018 Corporate Governance Cases | | |
| Board has a policy on board diversity. | Compliant | See E.2.a.i last paragraph on page 17 of Governance and Compliance Program. | - | | |
| | | Director's Name Francis T. Lee Jeffrey S. Yao Rolando R. Avante Danilo A. Alcoseba Roberto A. Atendido Paterno H. Dizon Honorio O. Reyes-Lao Benjamin R. Sta. Catalina, Jr. | Gender Male Male Male Male Male Male Male Male | | |
| | | Leticia M. Yao Narciso DL Eraña Roberto C. Uyquiengco ² | Female Male Male | | |

² Elected on May 25, 2018, but assumed the position only on January 11, 2019 or upon approval of PBB's Amended Articles of Incorporation and By-Laws by the SEC.

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| Recommendation 1.5 | | | | | |
| Board is assisted by a Corporate Secretary. | Compliant | Atty. Roberto S. Santos is the Bank's Corporate Secretary with a rank of Vice President. He was a Senior Assistant Vice President at | | | |
| Corporate Secretary is a separate individual from the Compliance Officer. | | Security Bank Corporation from 1996 to 2001. He also held an Assistant Manager position at Traders Royal Bank. | | | |
| Corporate Secretary is not a member of the Board of Directors. | | His expertise and training includes Seminars on Corporate Governance and Best Practices Guide to Compliance with the Anti-Money Laundering Law and Its IRR in 2018, Seminar on Data Privacy Act and Best Practice in Corporate Housekeeping in 2017, Corporate Governance Seminar, AMLA for Board of Directors and Senior Officers, Revised ISBP on LC Transactions, and Do's and Don'ts in Hiring and Firing Endo Workers 2016, Corporate Governance Seminar for Directors and Senior Officers, Mandatory Continuing Legal Education, A Guide to Mergers and Acquisitions for Banks and Updated Guidelines on Sound Credit Risk Management in 2015. Corporate Governance Seminar for Directors & Senior Officers in 2014 and 2012, Risk Awareness Seminar in 2012, Corporate Governance Seminar in 2011 and Mandatory Continuing Legal Education (MCLE) in 2009. Atty. Santos is a graduate of Bachelor of Arts from the University of the East and took up Bachelor of Laws in the same university The Corporate Secretary is the custodian of and maintains corporate books and record and the recorder of the Bank's formal actions and transactions. He is primarily responsible to the bank | | | |

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| | | and its shareholders, and has, among others, the following duties and responsibilities: (a) Assists the Board and the board committees in the conduct of their meetings, including preparing an annual schedule of Board and committee meetings and the annual board calendar and assisting the chairs of the Board and its committees to set agendas for those meetings; (b) Safe keeps and preserves the integrity of the minutes of the meetings of the Board and its committees, as well as other official records of the bank; (c) Keeps abreast on relevant laws, regulations, all governance issuances, relevant industry developments and operations of the bank, and advises the Board and the chairperson all relevant issues as they arise; (d) Works fairly and objectively with the Board, Management and stockholders and contributes to the flow of information between the Board and management, the Board and its committees, and the Board and its stakeholders, including shareholders; (e) Advises on the establishment of board committees and their terms of reference; (f) Informs members of the Board, in accordance with the bylaws, of the agenda of their meetings at least five working days in advance, and ensures that the members have before them accurate information that will enable them to arrive at intelligent decision on matters that require their approval; (g) Attends all Board meetings, except when justifiable causes, such as illness, death in the immediate family and serious | |

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| | | accidents, prevent him/her from doing so; (h) Performs required administrative functions; (i) Oversees the drafting of the by-laws and ensures that they conform with regulatory requirement; and (j) Performs such other duties and responsibilities as may be provided by the SEC. | | | |
| 4. Corporate Secretary attends training/s on | Compliant | Trainings on Corporate Governance: | | | |
| corporate governance. | | Nature/Title | Date Taken | | |
| | | Seminar on Corporate Governance | 27 November 2018 | | |
| | | Best Practices in Corporate Housekeeping | 11-12 May2017 | | |
| | | Corporate Governance Seminar | 22 December 2016 | | |
| | | Corporate Governance Seminar for Directors & Senior Officers | 10 December 2015 | | |
| | | Corporate Governance Seminar for Directors & Senior Officers | 23 December 2014 | | |
| | | Corporate Governance Seminar | 3 September 2011 | | |
| Optional: Recommendation 1.5 | | | | | |
| Corporate Secretary distributes materials for board meetings at least five business days before scheduled meeting. | Compliant | The Office of the Corporate Secretary dis least one (1) week prior to the date of a soft copies) | | | |
| Recommendation 1.6 | | | | 1 | |
| Board is assisted by a Compliance Officer. | Compliant | Mr. Reynaldo E. Ebanen was hired by the Compliance Officer in April 2016 and a | | | |

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| | • | Additional InformationActing Chief Compliance Officer in January 2018 up to the present.He started his banking career in Active Bank as an Accounting Assistant from 1991 to 1992 and was promoted to Branch Accountant in 1993 to 1995 and Account Officer in 1996 to 1997. His other banking experiences include: Branch Accountant (1998 to 2000), Branch Manager (2000- 2001), Head of AML Unit (2001 to 2006) at United Overseas Bank; AML Officer at United Coconut | Explanation | | |
| | | ii. Ensures that the compliance function shall have formal status within the Bank, which shall be established by a charter duly approved by the Board of Directors that defines the compliance function's standing, authority and independence, and addresses the following issues: | | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation | | |
| | | Measures to ensure the independence of the compliance function from the business activities of the bank; The organizational structure and responsibilities of the unit or department administering the compliance program; The relationship of the Compliance Office with other functions or units of the organization, including the delineation of responsibilities and lines of cooperation; The right of the Compliance Office to obtain access to information necessary to carry out its responsibilities; The right of the Compliance Office to conduct investigations of possible breaches of the compliance policy; The formal reporting relationships of the Compliance Office to Senior Management, the Board of Directors, and the appropriate board-level Committee; and The rights of the Compliance Office direct access to the Board of Directors and to the appropriate committee level Committee. Is tasked in managing the implementation of the Corporate Governance and Compliance Program of the Bank, with the following specific duties and responsibilities: Ensures proper on-boarding of new directors (i.e., orientation on the bank's business, charter, articles of incorporation and by-laws, among others); Monitors, reviews, evaluates and ensures the compliance by the Bank, its officers and directors with the relevant laws, this Code, rules and regulations and all governance | | | |

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| | | issuances of regulatory agencies; (3) Reports the matter to the Committee if violations are four imposition of appropriate disciplii (4) Ensures the integrity and accurs submission to regulators; (5) Appears before the SEC when secompliance with this Code; (6) Collaborates with other departme compliance issues, which may be (7) Identifies possible areas of comptowards the resolution of the same (8) Ensures the attendance of box officers to relevant trainings; (9) Performs such other duties and reprovided by the SEC; (10) Manages the implementation, atthe Corporate Governance and Corporate Governance and Corporate Governance and Corporate suspected fraud and other fear of retaliation. | nd and recommends the nary action; racy of all documentary summoned in relation to nents to properly address subject to investigation; pliance issues and works ne; bard members and key responsibilities as may be and periodic revision, of ompliance Program; and cies and programs to the e Corporate Governance e officers and employees | | |
| 4. Compliance Officer attends training/s on corporate | Compliant | Trainings on Corporate Governance: | | | |
| governance. | | Nature/Title Seminar on Corporate Governance | Date Taken 27 November 2018 | | |
| | | Corporate Governance Seminar | 22 December 2018 | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation | | |
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| - | | d accountabilities of the Board as provided under the law, the compa buld be clearly made known to all directors as well as to stockholders | | | |
| Recommendation 2.1 | | | | | |
| Directors act on a fully informed basis, in good faith, with due diligence and care and in the best interest of the company. | Compliant | Page 26 (vi) of PBB's Revised Corporate Governance Manual 2019 (link: https://www.pbb.com.ph/SEC/Corporate%20Governance/Others /Manuals%20on%20Corporate%20Governance/Revised%20Manu al%20on%20Corporate%20Governance%20and%20Compliance% 20Program%202019.pdf) | | | |
| Recommendation 2.2 | | | | | |
| Board oversees the development, review and approval of the company's business objectives and strategy. | Compliant | Page 18 (#2) of PBB's Revised Corporate Governance Manual 2019 (link: https://www.pbb.com.ph/SEC/Corporate%20Governance/Others/Man uals%20on%20Corporate%20Governance/Revised%20Manual%20on%2 OCorporate%20Governance%20and%20Compliance%20Program%2020 19.pdf) | | | |
| Board oversees and monitors the implementation of the company's business objectives and strategy. | | | | | |
| Supplement to Recommendation 2.2 | | | | | |
| Board has a clearly defined and updated vision, mission and core values. | Compliant | http://pbb.com.ph/mission and vision.htm Review of the vision, mission and core values is being conducted yearly. | | | |
| 2. Board has a strategy execution process that | Compliant | The Board of Directors has general responsibilities of: (1) approving and overseeing the implementation of the Bank's | | | |

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| facilitates effective management performance and is attuned to the company's business environment, and culture. Recommendation 2.3 | | strategic objectives, risk strategy, corporate governance and corporate values; (2) monitoring and overseeing the performance of senior management as the latter manages the day-to-day affairs of the institution. | |
| Board is headed by a competent and qualified Chairperson. | Compliant | PBB's Chairman of the Board is Mr. Francis T. Lee. See recommendation 1.1 for his qualifications. | |
| Recommendation 2.4 1. Board ensures and adopts an effective succession planning program for directors, key officers and management. 2. Board adopts a policy on the retirement for directors and key officers. | Compliant | Succession Planning is established (1) To ensure unhampered operations of the Bank; (2) To ensure continuity in management of its corporate affairs/operations; and (3) To avoid strategic risk resulting from a sudden vacancy of key and critical positions in the Bank. The Bank's Succession Planning is also designed to: Strengthen leadership stability so that critical positions are accordingly filled up. Identify high potential employees who display the competencies required to perform assigned functions effectively. Develop effective development programs to address the competency gaps of incumbents and potential successors. The Bank's Succession Planning was updated and approved by the BOD in 2018. The updated succession plan includes the framework, implementing guidelines, requirements for identified successors, and development plans to be given to | |

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| | | talents identified as successors. All these were included to ensure effectiveness of the program. The retirement policy of the Bank is being implemented with the approval of EXCOM and Retirement Committee. | | |
| Recommendation 2.5 | L | | | |
| Board aligns the remuneration of key officers and board members with long-term interests of the company. | Compliant | The bank's compensation strategy provides for a competitive pay structure that rewards the attainment of long-term and short- term objectives and how the goals and objectives are attained. Thus, part of the performance metrics include governance ratings such as Audit and compliance, customer service, business process improvement | | |
| Board adopts a policy specifying the relationship between remuneration and performance. | Compliant | The bank's compensation strategy is performance-based, and performance is not only in terms of numbers but other equally important metrics to ensure the sustainability of the bank as discussed above. Compensation and Benefits packages are benchmarked with the industry, and reviewed based on the internal standards of the bank in terms of reasonability and affordability vis-à-vis bank | | |
| | | performance. | | |
| Directors do not participate in discussions or deliberations involving his/her own remuneration. | Compliant | See item D.2.i on page 11 of the Manual on Corporate Governance and Compliance Program. | | |
| Optional: Recommendation 2.5 | L | | | |
| 1. Board approves the | Compliant | The Board approved the Performance Bonus and Merit Increase | | |

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| Recommended CGCompliant/Practice/PolicyNon-Compliant | | Additional Information | Explanation | | |
| remuneration of senior executives | | Principles being adhered to by the bank in formulating its compensation and benefits level. Remuneration and benefits of the employees are approved by the Executive Committee and confirmed by the Board. Annual performance management guidelines are also presented to the Executive Committee and the Board for approval. | | | |
| 2. Company has measurable standards to align the performance-based remuneration of the executive directors and senior executives with long- term interest, such as claw back provision and deferred bonuses. | Compliant | The Bank's Performance Management System includes metrics that promote the long-term interest of the bank. Please see discussion in Recommendation 2.5 | | | |
| Recommendation 2.6 | 1 | | | | |
| Board has a formal and transparent board nomination and election policy. | Compliant | The Corporate Governance/Nomination Committee pre-screens and short-lists all candidates nominated to become members of the BOD in accordance with the qualifications and disqualifications provisions of the Bank's Manual on Corporate Governance and Compliance Program. | | | |
| Board nomination and election policy is disclosed in the company's Manual on Corporate Governance. Board nomination and | | The Corporate Governance/Nomination Committee conducts annual evaluation of the performance of all directors. The results in this annual activity is the basis of the Committee in coming up with the list of nominees to be submitted to the Corporate | | | |
| election policy includes how the company accepted | | Secretary for possible re-appointment/re-election to the Board as director during the stockholders meeting. | | | |

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| Recommended CG Practice/Policy | Additional Information Fxn | | Explanation | |
| nominations from minority shareholders. | | | | |
| Board nomination and election policy includes how the board shortlists candidates. | | | | |
| Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director. | | | | |
| Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company. | | | | |
| Optional: Recommendation 2.6 | Consultant | Council of any didates are mostly as with form and a strange | | |
| Company uses professional search firms or other external sources of candidates (such as director database set up by director or shareholder bodies) when searching for candidates to the board of directors. | Compliant | Sourcing of candidates are mostly coming from recommendations of the members of the Board of Directors and other Senior Officers, as well as known personalities with the Institute of Corporate Directors, wherein one of the current directors of PBB is a member. | | |
| Recommendation 2.7 | | | | |

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| | Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation | |
| | Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions. | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/Policies/RPT% 20Policy.pdf | | |
| 2. | RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions. | | | | |
| 3. | RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations. | | | | |
| Su | pplement to Recommendation | s 2.7 | | | |
| 1. | Board clearly defines the threshold for disclosure and approval of RPTs and categorizes such transactions according to those that are considered de minimis or transactions that need not be reported | Compliant | A threshold amount, as approved by the Board, is prescribed for each type of transaction with each related party or group of related parties. An RPT that crossed the applicable threshold amount shall be considered material RPT and shall be subject to materiality threshold requirements, i.e., evaluation and approval by RPT Committee and BOD, respectively, and reporting to the BSP. | | |

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| Recommended CG Practice/Policy | Additional Information | | Explanation |
| or announced, those that need to be disclosed, and those that need prior shareholder approval. The aggregate amount of RPTs within any twelve (12) month period should be considered for purposes of applying the thresholds for disclosure and approval. 2. Board establishes a voting system whereby a majority of non-related party shareholders approve specific types of related party transactions during shareholders' meetings. | Compliant | The following transactions shall not be deemed related party transactions and shall therefore be excluded from materiality thresholds requirement and reporting to the BSP. i. Transactions concerning deposit operations; ii. Regular trade transactions involving purchases and sales of debt securities traded in an active market; iii. Transactions allowed/granted under BSP-approved fringe benefit programs; and iv. Executive Officer and Director compensation arrangements. All related party transactions are coursed through the recommending approval of the Related Party Transactions (RPT) Committee and endorsed to the Board and that any Board member who have material interest with the transaction does not participate in the approval of the same (proof of which are the Minutes of the Meetings of the Board as well as the RPT Committee). Link: https://www.pbb.com.ph/SEC/Corporate%20Governance/Policie s/RPT%20Policy.pdf | |
| Recommendation 2.8 | | | |
| Board is primarily responsible for approving the selection of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions | Compliant | See E.2.a.iv (3) on page 19 of the Manual on Corporate Governance and Compliance Program The appointed senior officers were vetted by the Executive Committee, approved and duly endorsed by the Corporate Governance Committee to the Board and confirmed by the Board of Directors. | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Addit | ional Information | Explanation |
| (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive) | | The Management Team a | ppointed: | |
| | | Name | Position | |
| | | Rolando R. Avante | President and CEO | |
| | | Reynaldo E. Ebanen | Acting Chief Compliance Officer | |
| | | Belinda C. Rodriguez | Chief Risk Officer | |
| | | Laurence R. Rapanut | Chief Audit Executive/Internal | |
| | | | Auditor | |
| Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive). | Compliant | rated by each member of rated by Risk Committee, Auditor are rated by the rated by Trust Committee. members, the Chair of the ratings of the members o | g to Board Level Committees are be the committee i.e. Chief Risk Office Chief Compliance Officer and Inter Audit Committee and Trust Office With the agreement of the Commit e Board Committees may gather all f the Board and present one rating mittee member will submit his/ Ill average the rating. | r is mal r is tee the g to |
| Recommendation 2.9 | Constitution | | | - 1 |
| Board establishes an effective performance management framework that ensures that Management's performance is at par with the standards set by the | Compliant | KPIs that are measurable, results, but also how th through governance and o | gement System provides for KRAs a and includes not only the numerion ne numerical results were achiev rganization development metrics. Is and measures, feedback system a g, recognition mechanism a | cal ed |
| Board and Senior Management. | | developmental plans to s due recognition to deservi | support employee development, gi ng employees. | ve |

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| | Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation |
| 2. | Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management. | | A Performance Improvement Plan is implemented to assist all employees who get a Below Average rating in their Performance Appraisal. | |
| Re | ecommendation 2.10 | | | |
| 2. | Board oversees that an appropriate internal control system is in place. The internal control system includes a mechanism for monitoring and managing potential conflict of interest of the Management members and shareholders. | Compliant | See E.2.a.v on page 25 of the Manual on Corporate Governance and Compliance Program http://pbb.com.ph/SEC/Corporate%20Governance/BOC/Committ | |
| | Board approves the Internal Audit Charter. | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/BOC/Committ ee%20Charters/PBB_AuditCommitteeCharter.pdf | |
| | commendation 2.11 | | | |
| 1. | Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business | Compliant | See E.2.a.ix on page 40 of the Manual on Corporate Governance and Compliance Program see Annex A - PBB Risk Management Profile | |

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| risk. | | | | | |
| 2. The risk management framework guides the board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies. | | | | | |
| Recommendation 2.12 | | | | | |
| Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary role. Board Charter serves as a guide to the directors in the performance of their functions. Board Charter is publicly available and posted on the company's website. | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/BOC/Board%2 Oof%20Director's%20Charter%20- %20Philippine%20Business%20Bank.pdf | | | |
| Additional Recommendation to Principle 2 | | | | | |
| Board has a clear insider trading policy. | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/Policies/Insid er%20Trading%20Policy%20(for%20PBB%20Website).pdf | | | |
| Optional: Principle 2 | | | | | |
| 1. Company has a policy on | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/Policies/RPT% | | | |

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| Recommended CGCompliant/Practice/PolicyNon-Compliant | | Additional Information | Explanation |
| granting loans to directors, either forbidding the practice or ensuring that the transaction is conducted at arm's length basis and at market rates. 2. Company discloses the types of decision requiring board of directors' approval. | | 20Policy.pdf | |
| with respect to audit, risk mana | gement, related | the extent possible to support the effective performance of the Boar party transactions, and other key corporate governance concerns, esponsibilities of all committees established should be considered | such as nomination and |
| Board establishes board committees that focus on specific board functions to aid in the optimal performance of its roles and responsibilities. | Compliant | See E.2.a.ix on page 34 of the Manual on Corporate Governance and Compliance Program | |
| Recommendation 3.21. Board establishes an Audit Committee to enhance its oversight capability over the company's financial reporting, internal control system, internal and | Compliant | See E.2.a.ix on page 35 of the Manual on Corporate Governance and Compliance Program. The committee is responsible for the appointment, fees, and replacement of external auditor. It reviews and approves the engagement contract and ensures that the scope of audit likewise | |

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| | external audit processes, and compliance with applicable laws and regulations. | | cover areas specifically prescribed by the Bangko Sentral and other regulators [see item (4) on page 36 of the Corporate Governance Manual]. | |
| 2. | Audit Committee is composed of at least three appropriately qualified non- executive directors, the majority of whom, including the Chairman is independent. | Compliant | See recommendation 1.1 for their qualificationsDirector's NameTypeBenjamin R. Sta. Catalina, Jr. – ChairmanIndependent DirectorPaterno H. Dizon – MemberIndependent DirectorDanilo A. Alcoseba – MemberNon-Executive DirectorRoberto A. Atendido – MemberNon-Executive DirectorNarciso DL. Eraña – MemberIndependent Director | |
| 3. | All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance. | Compliant | See recommendation 1.1 for their qualifications | |
| 4. | The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee. | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/BOC/PBB_Boa rdCommitteeMembers.pdf | |
| Su | pplement to Recommendation | 3.2 | · | |
| 1. | Audit Committee approves all non-audit services conducted by the external | Compliant | The Bank has not engaged any non-audit services from the external auditor, Punongbayan & Araullo. | |
| | , auditor. | | Attached as Annex B is the report of the Punongbayan & Araullo under Section 4 of the Audit Result for Philippine Business Bank, Inc. (for the year ended December 31, 2018) which states "P&A | |
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| | | has not been engaged by the Bank for any non-audit services during the year." The said SEC's recommendation/ provision is included in the revised Audit Committee Charter approved by the Audit Committee on May 9, 2018 and confirmed by the Board of Directors on May 16, 2018. (See Annex C). | | | | |
| Audit Committee conducts regular meetings and dialogues with the external audit team without anyone from management present. | Compliant | The Bank's Audit Committee has conducted regular meetings and dialogues with the external audit team without anyone from the management present on September 12, 2018 and March 13, 2019. Attached as proof are following: Minutes of Meeting dated September 12, 2018 and March 13, 2019 (See Annexes D & E); P&A's letter to the Bank's Audit Committee dated September 6, 2018 on their discussion pertaining to their Audit Plan for PBB for the year ending December 31, 2018 (See Annex F). | | | | |
| Optional: Recommendation 3.2 | | | | | | |
| Audit Committee meet at least four times during the year. | Compliant | The Audit Committee met monthly or twelve (12) times during the year. This is provided under the Revised Audit Committee Charter (under page 6) which states that "The Committee will meet once every month or as often as necessary to fulfill its duties and responsibilities" Attached as Annex C is a copy of the Revised Audit Committee Charter. | | | | |

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| 2. Audit Committee approves the appointment and removal of the internal auditor. | | The Audit Committee approves the appointment and removal of the Internal Auditor. This is provided under item 21 of the revised Audit Committee Charter which states that the Audit Committee "Approve the appointment and removal of the Chief Internal Auditor and key internal auditors or contracted internal auditors, if applicable." Attached as Annex C is a copy of the Audit Committee Charter. | | | | |
| Recommendation 3.3 | | Attached as Annex e is a copy of the Addit committee charter. | | | | |
| 1. BoardestablishesaCorporateGovernanceCommittee tasked to assisttheBoardintheperformanceofitscorporategovernanceresponsibilities,includingthefunctionsthatwereformerlyassignedtoaNominationandRemuneration Committee. | | See item D on page 10 of the Manual on Corporate Governance and Compliance Program. The committee reviews and evaluates the qualifications of all persons nominated to the board of directors as well as those nominated to other positions requiring appointment by the board of directors. The committee recommends to the board of directors matters pertaining to the assignment to board committees, as well as succession plan for the members of the board of directors and senior management. | | | | |
| Corporate Governance Committee is composed of at least three members, all of whom should be independent directors. Chairman of the Corporate Governance Committee is | _ | See recommendation 1.1 for their qualifications Director's Name Type Paterno H. Dizon – Chairman Independent Director Benjamin R. Sta. Catalina, Jr. – Member Independent Director Narciso DL. Eraña – Member Independent Director Roberto A. Atendido – Member Non-Executive Director | | | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Inform | Explanation | | | |
| an independent director. | | Jeffrey S. Yao – Member | Non-Executive Director | | | |
| Optional: Recommendation 3.3 | | | | | | |
| Corporate Governance Committee meet at least twice (2x) during the year. | Compliant | The Corporate Governance Committee the year 2018. | e had seven (7) meetings for | | | |
| Recommendation 3.4 | | | | | | |
| Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness. | Compliant | See E.2.a.ix on page 40 of the Manua and Compliance Program. | l on Corporate Governance | | | |
| 2. BROC is composed of at least three (3) members, | Compliant | See recommendation 1.1 for their qua | lifications. | | | |
| the majority of whom should be independent directors, including the Chairman. | | Director's Name Narciso DL. Eraña – Chairman Paterno H. Dizon – Member Benjamin R. Sta. Catalina, Jr. – Member Honorio O. Reyes-Lao – Member Roberto A. Atendido – Member | Type Independent Director Independent Director Independent Director Non-Executive Director Non-Executive Director | | | |
| 3. The Chairman of the BROC is not the Chairman of the Board or of any other committee. | Compliant | http://edge.pse.com.ph/companyDiscl 640#viewer | losures/form.do?cmpy_id= | | | |
| 4. At least one member of the BROC has relevant thorough | Compliant | see recommendation 1.1 for their qual | lifications | | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | | Additional Inform | nation | Explanation | | |
| knowledge and experience on risk and risk management. | | | | | | | |
| Recommendation 3.5 1. Board establishes a Related Party Transactions (RPT) Committee, which is tasked with reviewing all material related party transactions of the company. 2. RPT Committee is composed of at least three (3) non-executive directors, two (2) of whom should be independent, including the Chairman. | Compliant | Compliance Progr See recommendat Directo Paterno H. Dizon – | am. tion 1.1 for their qual or's Name - Chairman atalina, Jr. – Member – Member | Corporate Governance and lifications Type Independent Director Independent Director Independent Director Non-Executive Director Non-Executive Director | | | |
| Recommendation 3.6 | | | | | | | |
| All established committees have a Committee Charter stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information. | Compliant | Corporate Governance | http://pbb.com.ph/S nce/BOC/Committee mmitteeCharter.pdf http://pbb.com.ph/S | Link EC/Corporate%20Governa %20Charters/PBB_AuditCo EC/Corporate%20Governa %20Charters/PBB_Corpora itteeCharter.pdf | | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | | Additional Information | | | |
| 2. Committee Charters provide standards for evaluating the performance | | Executive | http://pbb.com.ph/SEC/Corporate%20Governa nce/BOC/Committee%20Charters/PBB Executiv eCommitteeCharter.pdf | | | |
| of the Committees. | | Related Party Transactions | http://pbb.com.ph/SEC/Corporate%20Governa nce/BOC/Committee%20Charters/PBB_Related PartyTransactionCommitteeCharter.pdf | | | |
| | | Risk Oversight | http://pbb.com.ph/SEC/Corporate%20Governa nce/BOC/Committee%20Charters/PBB_RiskOve rsightCommitteeCharter.pdf | | | |
| | | Trust | http://pbb.com.ph/SEC/Corporate%20Governa nce/BOC/Committee%20Charters/PBB_TrustCo mmitteeCharter.pdf | | | |
| Committee Charters were fully disclosed on the company's website. | Compliant | See links on item | ns no. 1 & 2 under recommendation 3.6 above | | | |
| perform their duties and respons | | | s should devote the time and attention necessary to be familiar with the corporation's business. | o properly and effectively | | |
| Recommendation 4.11. The Directors attend and actively participate in all meetings of the Board Committees and shareholders in person or through tele- /videoconferencing conducted in accordance with the rules and regulations of the | Compliant | special meeting technology, hov videoconferenci | e Board of Directors should attend regular or s of the Board in person. In view of modern wever, conduct of the Board meetings through ng or teleconferencing shall be allowed." 7, Article III of PBB Corporate By-Laws (as | | | |

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| Commission. | | | | | | |
| The directors review meeting materials for all Board and Committee meetings. | Compliant | | Advance Copies of Board/Committee Meeting materials are sent to the members at least one (1) week prior to the scheduled meeting. | | | |
| The directors ask the necessary questions or seek clarifications and explanations during the Board and Committee meetings. | Compliant | interpolations wl | All members of the Board and Board Committees conducts interpolations which can be noted from its Minutes of Meetings as published/disclosed in its website and as submitted to the BSP. | | | |
| Recommendation 4.2 | | | | | | |
| Non-executive directors concurrently serve in a maximum of five publicly- | Compliant | • • | - (b) on page 28 of the Manu Compliance Program. | al on Corporate | | |
| listed companies to ensure that they have sufficient | | Director | Corporate Name of the Group Company | Publicly Listed (v/X) | | |
| time to fully prepare for | | Leticia M. Yao | Mega Asia Bottling Corporation | X | | |
| minutes, challenge | | | Zest-O Corporation | Х | | |
| Management's | | | Uni-Ipel Industries, Inc. | Х | | |
| proposals/views, and oversee the long-term | | | Harman Foods Phils., Inc. | X | | |
| strategy of the company. | | | Solmac Marketing, Inc. | X | | |
| strategy of the company. | | Jeffrey S. Yao | Zest-O Corporation | X | | |
| | | | Zemar Development Inc. | Х | | |
| | | | Macay Holdings Inc. | V | | |
| | | | Onnea Holdings, Inc. | X | | |
| | | | Mazy's Capital Inc. | X | | |
| | | | ARC Refreshments Corp. | Х | | |

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| | | | Mega Asia Bottling Corporation | Х | |
| | | | Downtown Realty Dev't Corp. | Х | |
| | | | AMY Holdings, Inc. | Х | |
| | | | Semexco Mktg Corp. | Х | |
| | | | Bev Pack, Inc. | х | |
| | | | Asiawide Refreshments Corp. | х | |
| | | | ARC Holdings, Inc. | х | |
| | | Francis T. Lee | Insular Savers Bank (Chairman) | х | |
| | | Robert A. Atendido | Gyant Comida Corporation | Х | |
| | | | Macay Holdings, Inc. | V | |
| | | | Pharmarex, Inc. | Х | |
| | | | Myka Advisory & Consultancy Services, Inc. (Chairman) | х | |
| | | | Sinag Energy Phils., Inc. (Formerly Energy Management Conservation Corporation) | x | |
| | | | Paper Industries Corp. of the Philippines | x | |
| | | | Paxys Inc. | V | |
| | | | Asian Alliance Investment Corp. | х | |
| | | | Asian Alliance Holdings & Development Corp. | x | |
| | | | West Palawan Premiere Development Corporation | х | |
| | | Narciso De Leon | Francis Court Townhouse Inc. | Х | |
| | | Eraňa | Berana Incorporated | Х | |
| | | Honorio O. Reyes- | Space 2 Place Inc. (Chairman) | Х | |
| | | Lao | DMCI Holdings Corp. | V | |
| | | | DMCI Project Development, Inc. | х | |
| | | | Semirara Mining & Power Corp. | v | |

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| | | Roberto C. Uyquiengco | Green Leaf Foreign Exhange Corporation Emmanuel Multi-Purpose Cooperative, Cuenca, Batangas | x x | | | |
| | | Paterno H. Dizon | VC Securities Corporation Holy Cross College Phil. Exporter's Confederation Inc. | x x x | | | |
| | | Danilo A. Alcoseba Benjamin R. Sta. Catalina, Jr. | None None | | | | |
| Recommendation 4.31. The directors notify the company's board before accepting a directorship in another company.Optional: Principle 4 | | No policy nor a wr matter was discuss | itten notification to the board v sed. | wherein the | Will include in the Revised Corporate Governance Manual. | | |
| Company does not have an executive directors who serve in more than two (2 boards of listed companie outside of the group. | , , | | Yao is the Vice-Chairman of PB nd also Director & Treasurer | • | | | |
| Company schedules board of directors' meeting before the start of the financial year. | 5 | Monthly schedule monthly basis per PBB Corporate By- | | | | | |
| Board of directors meet a least six times during the year. | | Information Stater | obb.com.ph/SEC/SEC%20Repor | | | | |

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| | | IS%20Preliminary%20Information | 1%20Statement%202019.pdf |) | | |
| Company requires as minimum quorum of at least 2/3 for board decisions. | Compliant | 50% plus 1 of the total number of (Reference: page 9 of PBB's Amer submitted to the SEC) and Page 3 Governance Manual 2019 (link: <u>https://www.pbb.com.ph/SEC/Co /Manuals%20on%20Corporate%20Gover</u> <u>al%20on%20Corporate%20Gover</u> <u>20Program%202019.pdf</u>) | hers 1anu ce% | | | |
| Recommendation 5.1 | ideavor to exercise | an objective and independent jud | gment on all corporate analr | 5 | | |
| The Board has at least 3 independent directors or such number as to constitute one-third of the board whichever is higher. | Compliant | Director's Name Paterno H. Dizon Benjamin R. Sta. Catalina, Jr. Narciso DL. Eraña Roberto C. Uyquiengco ³ | TypeIndependent DirectorIndependent DirectorIndependent DirectorIndependent DirectorIndependent Director | | | |
| Recommendation 5.2 | · · | 1 | | | | |
| The independent directors possess all the qualifications and none of the disqualifications to hold the positions. | Compliant | Page 19 of Information Statem http://edge.pse.com.ph/company 640#viewer | | • | | |

³ Elected on May 25, 2018, but assumed the position only on January 11, 2019 or upon approval of PBB's Amended Articles of Incorporation and By-Laws by the SEC.

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| Supplement to Recom | mendation | 5.2 | | | | | |
| Company has no sl agreements, provisions, or arrangements that the directors' abilit independently. | by-laws other constrain | Compliant | ра | ee F.1 Shareholders' Bene ages 52-55 of the Manu ompliance Program | | | |
| Recommendation 5.3 | | | | | | | |
| 1. The independent serve for a cumula | tive term | Compliant | | Director's Name | No. of years served as director | No. of years served as ID (from 2 Jan. 2012) | |
| of nine years | reckoned | | | Paterno H. Dizon | 12 | 6 | |
| from 2012) | | | | Benjamin R. Sta. Catalina, Jr. | 6 | 6 | |
| | | | | Narciso DL. Eraña Roberto C. Uyquiengco ³ | Less than 1 yr. Less than 1 yr. | Less than 1 yr. Less than 1 yr. | |
| The company independent direct serving in such after the term lim years. | capacity | Compliant | m in in se | n independent director of aximum cumulative term dependent director shall b dependent director in th erve as regular director. Th erm for independent director | a bank may on of nine (9) yea oe perpetually b e same bank, ne nine (9) year | ly serve as such for a ars. After which, the barred from serving as but may continue to maximum cumulative | 2 5 0 |
| In the instance company retain independent direct same capacity a years, the board meritorious justific seeks share approval during | ins an tor in the fter nine provides cation and reholders' | Compliant | | ee E.2.a.vi.(2) on Pages overnance and Compliance | | 1anual on Corporate | 2 |

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| shareholders' meeting. | | | | | |
| Recommendation 5.4 | | | | | |
| The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals. | Compliant | NamePositionFrancis T. LeeChairman of the BoardRolandoR.President and Chief Executive OfficerAvante(CEO) | | | |
| The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities. | Compliant | See E.2.a.xi.(1)& E.2.a.xi.(3) on pages 43 & 44-45 for the Chairman of the Board and Chief Executive Officer (CEO), respectively of the Manual on Corporate Governance and Compliance Program. | | | |
| Recommendation 5.5 | | · · · · · · | | | |
| If the Chairman of the Board is not an independent director, the board designates a lead director among the independent directors. | Compliant | The Chairman, who is also a non-executive director, is not holding the position of the CEO. Hence, the aforesaid requirement of appointing a Lead Independent Director is not applicable. | | | |
| Recommendation 5.6 | | | | | |
| Directors with material interest in a transaction affecting the corporation abstain from taking part in the deliberations on the transaction. | Compliant | All related party transactions are coursed through the recommending approval of the Related Party Transactions (RPT) Committee and endorsed to the Board and that any Board member who have material interest with the transaction does not participate in the approval of the same (proof of which are the Minutes of the Meetings of the Board as well as the RPT Committee. | | | |
| | | Link: | | | |

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| | | https://www.pbb.com.ph/SEC/Corporate%20Governance/Policie s/RPT%20Policy.pdf | | | | | |
| Recommendation 5.7 | | <u>3/11///2010/12/.001</u> | | | | | |
| The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions, without any executive present. The meetings are chaired by the lead independent | Compliant | The NEDs have separate meeting with the external auditor and heads of the internal audit, compliance, and risk functions which was held on 08 October 2018 at Fairway Room Wack Wack Golf & Country Club, Mandaluyong City. See attached minutes of the meeting (Annex G). | | | | | |
| director. | | | | | | | |
| Optional: Principle 5 | | | | | | | |
| None of the directors is a former CEO of the company in the past 2 years. | Compliant | Mr. Rolando R. Avante was elected as President and CEO of the Bank since 2 November 2011 up to present. | | | | | |
| | | | | | | | |
| - | Principle 6: The best measure of the Board's effectiveness is through an assessment process. The Board should regularly carry out evaluations to appraise its performance as a body, and assess whether it possesses the right mix of backgrounds and competencies. | | | | | | |
| Board conducts an annual self-assessment of its performance as a whole. The Chairman conducts a self-assessment of his performance. The individual members | Compliant | see Annex H | | | | | |

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| conduct a self-assessment of their performance. 4. Each committee conducts a self-assessment of its performance. | - | | | | |
| Every three years, the assessment are supported by an external facilitator | Non-compliant | Identify the external facilitator and provide proof of use of an external facilitator. | The Bank is yet to identify an external facilitator. | | |
| Recommendation 6.2 1. Board has in place a system | Compliant | The Board of Directors shall regularly review the structure, size | | | |
| board has in place a system that provides at the minimum, criteria and process to determine the performance of the Board, individual directors and committees. The system allows for a feedback mechanism from | | and composition of the board of directors and board-level committees with the end in view of having a balanced membership. Towards this end, a system and procedure for evaluation of the structure, size and composition of the board of directors and board-level committees shall be adopted which shall include, but not limited to, benchmark and peer group analysis. The results of assessment shall form part of the on-going improvement efforts of the board of directors. | | | |
| the shareholders. | | improvement enorts of the board of directors. | | | |
| Principle 7: Members of the Boa Recommendation 7.1 | Principle 7: Members of the Board are duty-bound to apply high ethical standards, taking into account the interests of all stakeholders. | | | | |
| Board adopts a Code of Business Conduct and Ethics, which provide standards for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/Others/Code %20of%20Business%20Conduct%20and%20Ethics/PBB_CodeofCo nductandEthics.pdf | | | |

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| practices in internal and external dealings of the company. | | | | | |
| The Code is properly disseminated to the Board, senior management and employees. | | The Revised Code of Conduct has been circularized by the Bank's Systems & Methods Center on 10 March 2014. All units were given an acknowledgement receipt where they also certified that they have thoroughly read and understood the Revised Code of Conduct. Copy of the acknowledgement receipt is filed in each employee's 201 file. | | | |
| The Code is disclosed and made available to the public through the company website. | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/Others/Code %20of%20Business%20Conduct%20and%20Ethics/PBB_CodeofCo nductandEthics.pdf | | | |
| Supplement to Recommendation | n 7.1 | | | | |
| Company has clear and stringent policies and procedures on curbing and penalizing company involvement in offering, paying and receiving bribes. | Compliant | See item J.2.b on page 57 of the Manual on Corporate Governance and Compliance Program. | | | |
| Recommendation 7.2 | | · · · · · · · · · · · · · · · · · · · | | | |
| Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics. Board ensures the proper | Compliant | The immediate superior has the primary responsibility to enforce discipline within his jurisdiction. He is responsible for informing and making his subordinates understand about the provisions of the Code and all other policies, rules, regulations, and guidelines promulgated by the Bank. Correspondingly, he/she shall be given sufficient authority to effectively exercise his capacity and discretion in implementing corrective actions when necessary. It | | | |

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| and efficient implementation and monitoring of compliance with company internal policies. | | is expected, however, that in all cases necessitating disciplinary action, there is a thorough investigation made and employee counseling conducted. Ignorance of or unfamiliarity with the provisions of the Code shall not be an excuse for violations. Further to this, the Bank also has a Committee on Employee Discipline (CED) which conducts investigations and provides recommended resolutions to the Executive Committee of the Board on cases involving employees which cuts across the organization, or are beyond the jurisdiction of the concerned employees' supervisors, such as fraud cases, whistle-blowing issues etc. | | | | |
| | | Disclosure and Transparency | | | | |
| Principle 8: The company should | establish corpora | te disclosure policies and procedures that are practical and in accord | dance with best practices | | | |
| and regulatory expectations. | | | | | | |
| Recommendation 8.1 | | | | | | |
| Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that give a fair and complete picture of a company's financial condition, results and | Compliant | See item K on pages 58-60 of the Manual on Corporate Governance and Compliance Program | | | | |

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| business operations. | | | | | |
| Supplement to Recommendation | 8.1 | | | | |
| Company distributes or makes available annual and quarterly consolidated reports, cash flow statements, and special audit revisions. Consolidated financial statements are published within ninety (90) days from the end of the fiscal year, while interim reports are published within forty-five (45) days from the end of the reporting period. | Compliant | Audited Financial Reports were posted in the Bank's website and available in the branches' conspicuous place after the examination by the External Auditor. The Bank's Balance Sheet is being published quarterly in the newspaper of general circulation. The consolidated reports were published, distributed or made available on 15 February 2019 or thirty-four (34) days from the end of the fiscal year. | | | |
| Company discloses in its annual report the principal risks associated with the identity of the company's controlling shareholders; the degree of ownership concentration; cross- holdings among company affiliates; and any imbalances between the controlling shareholders voting power and overall | Compliant | http://www.pbb.com.ph/images/2017 annual report.pdf | | | |

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| equity position in the company. | | | | | | |
| Recommendation 8.2 | | | | | | |
| 1. Company has a policy requiring all directors to disclose/report to the | Compliant | See K.2 - Disclosur on Corporate Gove | - | | ge 58 on the Manua rogram | |
| company any dealings in the company's shares within three (3) business | | Name | Nature | Number of shares | Date of Transaction | |
| days. | | Rolando R. | Acquisition | 20,000.00 | 11 January 2018 | |
| 2. Company has a policy | | Avante, | Acquisition | 151,800.00 | 2 April 2018 | |
| requiring all officers to | | President & | Acquisition | 74.00 | 2 April 2018 | |
| disclose/report to the | | Chief Executive | Acquisition | 20,000.00 | 15 May 2018 | |
| company any dealings in | | Officer | Acquisition | 20,000.00 | 22 May 2018 | |
| the company's shares | | | Acquisition | 20,000.00 | 7 June 2018 | |
| | | | | | | |
| within three (3) business | | | | | | |
| days. | 0.0 | | | | | |
| Supplement to Recommendation | | | | <u> </u> | | |
| 1. Company discloses the | Compliant | | Beneficial O | wner Report | as of March 31, 2019 | |
| trading of the corporation's | | (link: | | | | |
| shares by directors, officers | | | | | closures/PBB%20Top | |
| (or persons performing | | | | | Report%20as%20of | |
| similar functions) and | | <u>%20March%2031,</u> | <u>%202019.pdf</u> |) [regularly re | ported] | |
| controlling shareholders. | | | | | | |
| This includes the disclosure | | Disclosure & Trans | sparency (Pa | ge 58 of PBB | 's Revised Corporate | 2 |
| of the company's purchase | | Governance | Manua | 1 2 | 2019 (link: | : |
| of its shares from the | | https://www.pbb.o | com.ph/SEC/ | Corporate%20 | OGovernance/Others | |
| market (e.g. share buy-back | | /Manuals%20on%2 | 20Corporate9 | <mark>620Governan</mark> | ce/Revised%20Manu | |
| program) | | al%20on%20Corpo | rate%20Gov | ernance%20a | nd%20Compliance% | |

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| | | 20Program%202019.pdf) Conglomerate Map is at last page of Latest Definitive Information Statement (link: <u>http://edge.pse.com.ph/companyDisclosures/form.do?cmpy_id=</u> <u>640#viewer</u>) | | | |
| Recommendation 8.3 | | | | | |
| Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment. | Compliant | Full vetting of candidate is done at the Executive Committee and Corporate Governance Committee of the Board. This is further confirmed by the Board. The Bank is committed and dedicated to adhere to the highest standards of good corporate governance in the conduct of its business with clients, vendors, suppliers, co-employees and regulator. To continuously uphold the trust and confidence of its clients and the general public, the Directors, Senior Management, officers and employees are expected to espouse the highest degree of integrity, honesty and professionalism. The policy on Conflict of interest aims to raise awareness of and clarity what may constitute a conflict of interest and provide guidelines on how to deal with situations that may give rise to a conflict of interest. | | | |
| Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess | Compliant | The Bank is committed and dedicated to adhere to the highest standards of good corporate governance in the conduct of its business with clients, vendors, suppliers, co-employees and regulator. To continuously uphold the trust and confidence of its clients and the general public, the Directors, Senior Management, officers and employees are expected to espouse the highest | | | |

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| any potential conflicts of interest that might affect their judgment. | | degree of integrity, honesty and professionalism. The policy on Conflict of interest aims to raise awareness of and clarity what may constitute a conflict of interest and provide guidelines on how to deal with situations that may give rise to a conflict of interest. | | | |
| Recommendation 8.4 | | | | | |
| Company provides a clear disclosure of its policies and procedure for setting Board remuneration, including the level and mix of the same. Company provides a clear disclosure of its policies and procedure for setting executive remuneration, including the | Compliant | The Corporate Governance Committee of the Board sets the compensation package of the Directors. The Executive Committee sets the compensation and benefits package of the Bank's officers and staff members. | | | |
| level and mix of the same. 3. Company discloses the remuneration on an individual basis, including termination and retirement provisions. | Compliant | A Non-Executive Director (NED) receives per diem allowance for his attendance to each Board meeting and additional allowance for committee meetings. Furthermore, an NED is also entitled to a monthly gasoline allowance. The Executive Board members as well as employees of the Bank receive fixed salaries, benefits and performance-based bonus the amount of which is dependent on the performance of the bank and the concerned employee. | | | |
| Recommendation 8.5 | | | | | |
| Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or infrequently occurring | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/Policies/RPT% 20Policy.pdf | | | |

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| transactions in their Manual on Corporate Governance. | | | | | | |
| Company discloses material or significant RPTs reviewed and approved during the year. | Compliant | see Annex I. | | | | |
| Supplement to Recommendation | า 8.5 | | | | | |
| Company requires directors to disclose their interest in transactions or any other conflict of interest. | • | The Board of Directors provides periodic reports to the shareholders which disclose personal and professional information about the directors and officers and other matters, such as their dealings with, and shareholdings in, the Bank, relationship among directors and key officers and the aggregate compensation of directors and officers. | | | | |
| Recommendation 8.6 | | | | | | |
| Company makes a full, fair, accurate and timely disclosure to the public of every material fact or event that occur, particularly on the acquisition or disposal of significant assets, which could adversely affect the viability or the interest of its shareholders and other stakeholders. | | PSE Disclosures (http://pbb.com.ph/disclosure_archive.htm) | | | | |
| Board appoints an independent party to evaluate the fairness of the | Compliant | Disposition of Unused/Unserviceable Fixed Assets (item 1.8, 1, A of VII – Operations Manual of PBB; Page 269) | | | | |

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| transaction price on the acquisition or disposal of assets. | | Post-audit is conducted if the procedures, documentations and requisite signing authorities were procured during the disposal of assets. | | |
| Supplement to Recommendation | 8.6 | | | |
| Company discloses the existence, justification and details on shareholder agreements, voting trust agreements, confidentiality agreements, and such other agreements that may impact on the control, ownership, and strategic direction of the company. | Compliant | This is being done during the stockholders' meeting which is being administered by the Corporate Secretary. | | |
| Recommendation 8.7 | | | | |
| Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG). Company's MCG is | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/Others/Manu als%20on%20Corporate%20Governance/Revised%20Manual%20 on%20Corporate%20Governance%20and%20Compliance%20Pro gram%202019.pdf | | |
| submitted to the SEC and PSE. | | | | |
| Company's MCG is posted on its company website. | | | | |
| Supplement to Recommendation | 8.7 | | | |
| Company submits to the SEC and PSE an updated | Compliant | see Annex J | | |

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| MCG to disclose any changes in its corporate governance practices. | | | | | |
| Optional: Principle 8 | • | | | | |
| Does the company's Annual Report disclose the following information: a. Corporate Objectives b. Financial performance indicators c. Non-financial performance indicators d. Dividend Policy e. Biographical details (at least age, academic qualifications, date of first appointment, relevant experience, and other directorships in listed companies) of all directors f. Attendance details of each director in all directors meetings held during the year. g. Total remuneration of each member of the board of directors. | Compliant | http://pbb.com.ph/images/2017 annual report.pdf | | | |

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| 2. | The Annual Report contains a statement confirming the company's full compliance with the Code of Corporate Governance and where there is non-compliance, identifies and explains reason for each such issue. | Compliant | http://pbb.com.ph/images/2017 annual report.pdf | | | |
| 3. | The Annual Report/Annual CG Report discloses that the board of directors conducted a review of the company's material controls (including operational, financial and compliance controls) and risk management systems. | Compliant | http://pbb.com.ph/images/2017 annual report.pdf | | | |
| 4. | The Annual Report/Annual CG Report contains a statement from the board of directors or Audit Committee commenting on the adequacy of the company's internal controls/risk management systems. | Compliant | http://pbb.com.ph/images/2017 annual report.pdf | | | |
| 5. | The company discloses in the Annual Report the key risks to which the company | Compliant | http://pbb.com.ph/images/2017 annual report.pdf | | | |

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| is materially exposed to (i.e. financial, operational including IT, environmental, social, and economic). | | | | |
| Principle 9: The company should same to strengthen the external Recommendation 9.1 | | ds for the appropriate selection of an external auditor, and exercise dence and enhance audit quality. | effective oversight of the | |
| 1. AuditCommitteehas a robust1. AuditCommitteehas a robustapprovingandapprovingandrecommendingthe appointment, reappointment, reappointment, removal, and fees of the external auditors. | Compliant | The Bank's Audit Committee has a comprehensive procedures/process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors. This provision has been included already in the revision of the Audit Committee Charter Attached as Annex C is the revised Audit Committee Charter under item # 2. | | |
| 2. The appointment, reappointment, removal, and fees of the external auditor is recommended by the Audit Committee, approved by the Board and ratified by the shareholders. | Compliant | The appointment of external auditor, Punongbayan and Araullo has been approved and ratified by the shareholders during the Stockholder's meeting held on May 25, 2018 with shareholders attendance of 70.23%. Attached as Annex K is a copy of the Minutes of Meeting of the Stockholders dated May 25, 2018. | | |
| For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the | Compliant | The Audit Committee has included in its Charter the said recommendation under item #2 which states that "for removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures." | | |

| | INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT | | | |
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| company website and required disclosures. | | See attached copy of revised Audit Committee Charter under Annex C. | | |
| Supplement to Recommendation | 9.1 | | | |
| Company has a policy of rotating the lead audit partner every five years. | Compliant | The Bank rotates the lead partner of the external auditor as required by the Bangko Sental Ng Pilipinas (BSP). This is also provided in the revised Audit Committee Charter under item no. 19 of Roles and Responsibilities which states that "Assure the regular rotation of those partners of the external auditor as required by regulations" See attached copy of revised Audit Committee Charter under Annex C. | | |
| Recommendation 9.2 | | | | |
| Audit Committee Charter includes the Audit Committee's responsibility on: accessing the integrity | Compliant | The Audit Committee has included in its Charter the said recommendation under item #12 of the Revised Audit Committee Charter. | | |
| i. assessing the integrity and independence of external auditors; ii. exercising effective oversight to review and monitor the external auditor's independence and objectivity; and iii. exercising effective | | See attached copy of revised Audit Committee Charter under Annex C. | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation | | |
| oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirements. Audit Committee Charter | | The recommendation was already incorporated in the revised | | | |
| contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis. | | Audit Committee Charter under item 12.3. See attached copy of the revised Audit Committee Charter under Annex C. | | | |
| Supplement to Recommendation | า 9.2 | | | | |
| Audit Committee ensures that the external auditor is credible, competent and has the ability to understand complex related party transactions, its counterparties, and valuations of such transactions. | | The recommendation was already incorporated in the revised Audit Committee Charter under item # 13. See attached copy of the revised Audit Committee Charter under Annex C. | | | |
| Audit Committee ensures that the external auditor has adequate quality | Compliant | The recommendation was already incorporated in the revised Audit Committee Charter under item # 12.4. | | | |

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| control procedures. | | See attached copy of the revised Audit Committee Charter under Annex C. | |
| Recommendation 9.3 | | | |
| Company discloses the nature of non-audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest. | Compliant | The Bank has not yet engaged non-audit services from the external auditor, Punongbayan & Araullo. Nonetheless, we have included this provision in the Revised Audit Committee Charter under item #15 of Annex C. | |
| Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on non-audit services, which could be viewed as impairing the external auditor's objectivity. | Compliant | The Bank has not yet engaged non-audit services from the external auditor, Punongbayan & Araullo. Nevertheless, we have included this provision in the Revised Audit Committee Charter under item #16 of Annex C. | |
| Supplement to Recommendation | 9.3 | | |
| Fees paid for non-audit services do not outweigh the fees paid for audit services. | Compliant | The Bank has not yet engaged non-audit services from the external auditor, Punongbayan & Araullo. Nevertheless, we have included this provision in the Revised Audit Committee Charter under item #17 of Annex C. | |
| Additional Recommendation to P | rinciple 9 | | |

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| 1. | Company's external auditor is duly accredited by the SEC under Group A category. | Compliant | The Bank's external auditor, Punongbayan and Araullo composes of the following: 2. Lead Partner: Mr. Christopher M. Ferareza; 3. Accreditation No.:1185-AR-1; 4. Date Accredited: May 11, 2018; 5. Punongbayan and Araullo, 20th Floor, The Enterprise Center, Makati, +632-988-2288. We have included this provision in the Revised Audit Committee Charter under item #12.5 of Annex C. | | |
| 2. | Company's external auditor agreed to be subjected to the SEC Oversight Assurance Review (SOAR) Inspection Program conducted by the SEC's Office of the General Accountant (OGA). | Compliant | The external auditor agrees to be subjected to SOAR. However, SEC's – OGA has not conducted yet the inspection. We have included this provision in the Revised Audit Committee Charter under item #12.5 of Annex C. | | |
| | | | | | |
| | commendation 10.1 | a ensure that the | material and reportable non-financial and sustainability issues are dis | sciosed. | |
| - | Board has a clear and focused policy on the disclosure of non-financial information with emphasis on the management of economic, environmental, | Compliant | See E.2.a.ix of Risk Oversight Committee on page 40 of the Manual on Corporate Governance and Compliance Program. | | |

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| social and governance (EESG) issues of its business, which underpin sustainability. | | | | |
| Company adopts a globally recognized standard/framework in reporting sustainability and non-financial issues. | Compliant | The Bank shall adopt a globally recognized standard/framework in reporting sustainability and nonfinancial issues. As external pressures including resource scarcity, globalization, and access to information continue to increase, the way corporations respond to sustainability challenges, in addition to financial challenges, determines their long-term viability and competitiveness. One way to respond to sustainability challenges is disclosure to all shareholders and other stakeholders of the Bank's strategic (long-term goals) and operational objectives (short term goals), as well as the impact of a wide range of sustainability issues. | | |
| | | | | |
| | | prehensive and cost-efficient communication channel for dissemination of the provided of the p | ting relevant information. | |
| Recommendation 11.1 | | | | |
| Company has media and analysts briefings as channels of communication to ensure the timely and accurate dissemination of public, material and relevant information to its | Compliant | <pre>(Under 'SEC Reports' Column of Investor Relations Tab.) http://pbb.com.ph/index.htm#sec17q (Quarterly Reports) http://pbb.com.ph/index.htm#sec17c (Current Reports) (Under 'Others' Column of Investor Relations Tab.) http://pbb.com.ph/index.htm#opmn (Press Materials/News)</pre> | | |

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| shareholders and other investors. | | | | |
| Supplemental to Principle 11 | <u> </u> | | | |
| Company has a website disclosing up-to-date information on the following: | Compliant | http://pbb.com.ph/ | | |
| a. Financial statements/reports (latest quarterly) | Compliant | (Under 'SEC Reports' Column of Investor Relations Tab.) http://pbb.com.ph/index.htm#sec17g (Quarterly Reports) | | |
| Materials provided in briefings to analysts and media | Compliant | (Under 'Others' Column of Investor Relations Tab.) <u>http://pbb.com.ph/index.htm#opmn</u> (Press Materials/News) | | |
| c. Downloadable annual report | Compliant | http://pbb.com.ph/annual_report.htm (Under 'SEC Reports' Column of Investor Relations Tab.) http://pbb.com.ph/index.htm#sec17a (Annual Reports) | | |
| d. Notice of ASM and/or SSM | Compliant | (Under 'Company Disclosures' Column of Investor Relations Tab.) <u>http://pbb.com.ph/index.htm#cdasm</u> (Notice of Annual or Special Stockholder's Meeting) | | |
| e. Minutes of ASM and/or SSM | Compliant | (Under 'Company Disclosures' Column of Investor Relations Tab.) <u>http://pbb.com.ph/index.htm#cdmin</u> (Minutes of All General or Special Stockholder's Meetings) | | |
| f. Company's Articles of | Compliant | (Under 'Our Business' Column of About Us Tab.) | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation | |
| Incorporation and By- Laws | | http://pbb.com.ph/index.htm#aoibl (Articles of Incorporation and By-Laws and all amendments) | | |
| Additional Recommendation to P | rinciple 11 | | | |
| Company complies with SEC-prescribed website template. | Compliant | http://pbb.com.ph/ | | |
| | Internal | Control System and Risk Management Framework | | |
| Principle 12: To ensure the integet effective internal control system a Recommendation 12.1 | - / / / | v and proper governance in the conduct of its affairs, the company s management framework. | should have a strong and | |
| Company has an adequate and effective internal control system in the conduct of its business. | Compliant | The Bank has an adequate and effective internal control system in the conduct of its business. The Bank's internal audit function is equipped with the following quality service related activities/programs: 1. The internal audit function is subjected to quality assurance review by the Bank's Compliance Office, to determine compliance with the International Standards for Professional Practice on Internal Auditing, BSP's Manual of Regulations for Banks and other regulatory circulars and policies. 2. The internal audit function is guided by Circular No. 871, Series of 2015 issued by regulator, Bangko Sentral Ng Pilipinas (BSP) promoting strong control environment in its supervised financial institutions to sustain their safe and sound operations. In this connection, the internal audit function is also covered in the regular annual examination of the Bank by BSP, where their findings were | | |

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| | | satisfactorily justified by the Bank and accepted by BSP. 3. The internal audit function is also included in the annual audit by the external auditor, Punongbayan & Araullo, where no lapses were noted. 4. Audit personnel are required to attend at least 2 days or 16 hours of relevant seminars/trainings/ workshops in a year. As to the internal control system of the Bank, the Internal Audit regularly assess/review the different branches and head office units on risk-based approach. The auditable entities, i.e., head office units and branches, are profiled from high to low through the assessment of the unit's business profile, management structure, previous audit rating, etc. For units profiled as high, these are given high priority during the current year while those profiled as low are given lower priority or audit is conducted the following year. For branches classified as low priority, other types of audit are conducted such as, spot and cash count. For branches with unsatisfactory audit rating, follow-up audits are also being conducted to determine their compliances to the noted audit findings/exceptions. For head office units, there are entities which audit are mandatory or conducted annually based on Bangko Sentral ng Pilipinas' requirements, such as the lending centers, treasury operations, trust operations, Compliance and Risk Management groups. | |

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| Company has an adequate and effective enterprise risk management framework in the conduct of its business | Compliant | See Annex A - PBB Risk Management Profile | | | |
| Supplement to Recommendation | is 12.1 | | | | |
| Company has a formal comprehensive enterprise- wide compliance program covering compliance with laws and relevant regulations that is annually reviewed. The program includes appropriate training and awareness initiatives to facilitate understanding, acceptance and compliance with the said issuances. | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/Others/Office %20of%20the%20Compliance/RCM_Main.pdf | | | |
| Optional: Recommendation 12.1 | ł | · · · · · · · · · · · · · · · · · · · | | | |
| Company has a governance process on IT issues including disruption, cyber security, and disaster recovery, to ensure that all key risks are identified, managed and reported to the board. | Compliant | PBB exercises IT governance through the following departments/units within the organization: 1. IT Steering Committee - the body which evaluates, approves and monitors significant IT projects; 2. Project Management Group - the body which oversees the conduct of IT projects from inception to completion; 3. Risk Management Group - the body which provides the risk | | | |

| Recommended CG Practice/PolicyCompliant/ Non-CompliantAdditional InformationExplanationguidelines which ITG needs to address in evaluating and implementing IT projects;guidelines which ITG needs to address in evaluating and implementing IT projects;Internal Audit Group - the body which evaluates IT projects vs compliance with internal policies and procedures;5. Compliance Group - the body which evaluates the compliance | INTEGRA | ATED ANNUAL CORPORATE GOVERNANCE REPORT | |
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| implementing IT projects; 4. Internal Audit Group - the body which evaluates IT projects vs compliance with internal policies and procedures; | | Additional Information | Explanation |
| requirements for IT projects vs external regulations, e.g. Bangko Sentral, SEC, etc. One of the members of the IT Steering Committee is the Vice- Chairman of the Board of PBB. This presence ensures the knowledge of IT project proposals and progress at the Board level. The Project Management Group provides periodic reports to the IT Steering Committee relative to the status of IT projects. The Risk Management, Internal Audit and Compliance Groups report to their respective Board Committees on a periodic basis to apprise the Board in regard to their respective areas relative to addressing IT issues. As part of the risk assessment, management and monitoring process, the Information Technology Group ensures that all major application systems of the bank have a matching back-up system and processes which provides for recovery up to the end-of- business-day of the previous day. This is embodied in the Business Continuity Manual which PBB shall make available for viewing to authorize personnel of the regulators if/when necessary. Cyber-security is undertaken through the use of firewalls with | | implementing IT projects; Internal Audit Group - the body which evaluates IT projects vs compliance with internal policies and procedures; Compliance Group - the body which evaluates the compliance requirements for IT projects vs external regulations, e.g. Bangko Sentral, SEC, etc. One of the members of the IT Steering Committee is the Vice-Chairman of the Board of PBB. This presence ensures the knowledge of IT project proposals and progress at the Board level. The Project Management Group provides periodic reports to the IT Steering Committee relative to the status of IT projects. The Risk Management, Internal Audit and Compliance Groups report to their respective Board Committees on a periodic basis to apprise the Board in regard to their respective areas relative to addressing IT issues. As part of the risk assessment, management and monitoring process, the Information Technology Group ensures that all major application systems of the bank have a matching back-up system and processes which provides for recovery up to the end-of-business-day of the previous day. This is embodied in the Business Continuity Manual which PBB shall make available for viewing to authorize personnel of the regulators if/when necessary. | |

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| | | severe access restrictions and which policies and restrictions are monitored and managed periodically. The network diagram may be made available for viewing to authorize personnel of the regulators if/when necessary. | | | |
| Recommendation 12.2 | | | | | |
| Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations. | Compliant | The Bank has in place an in-house independent internal audit function. | | | |
| Recommendation 12.3 | | | | | |
| Company has a qualified Chief Audit Executive (CAE) appointed by the Board. CAE oversees and is responsibilities for the internal audit activity of the organization, including that | Compliant | Ms. Rapanut finished her BSBA Accounting degree at the University of the East and is a Certified Public Accountant. With 35 years of banking experience, she had also attended seminars/trainings on the following: Seminar on Data Privacy Act, International Financing Reporting Standards 9 (IFRS 9) Corporate Governance Seminar, A Regulatory Prospective on Trust Activities | | | |
| portion that is outsourced to a third party service provider. | | & Administration, Change Advocate Committee Session, AMLA Seminar for Board of Directors and Senior Officers, Related Party Transactions, Hedging Treasury Risk with Forward Foreign Exchange Contracts, Updated Guidelines on Sound Credit Risk Management, Update on BSP Trust Audit Seminar, Best Process in Credit Risk Ratings for Banks, Orientation on the Security Features of Renminbi Currency, Briefing on the New Performance Management System, Risk Awareness Seminar, Value at Risk | | | |

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| | | Market Risk Management, Certified Forensic Accounting Program, Triple Treat Seminar, Customer Risk Profiling Seminar, Recent Updates in the Anti-Money Laundering Law, Risk Management and Audit Seminar, The Trust Business, Establishing Your Quality Assessment and Improvement Program, Financial Statement Reporting, Financial Instruments Module 7, Spot Forward and FX Swaps, Interest Rate Swaps, Accounting for Bonds and Treasury Bills, Basics of Fixed Income Securities, Financial Math on Money Market and Bonds, RiskBased Audi Methodology, Tools & Techniques for the Internal Audit Staff, Information Security Beyond the Basics, Credit Risk Management Seminar, Basic Credit Analysis Seminar, 4th Special Real Estate Symposium, Taxation in Banking, Treasury Operations Seminar and Fraud Prevention Detection & Control. | | | |
| In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity. | Compliant | The Bank's internal audit function is in place and not outsourced. | | | |
| Recommendation 12.4 | | | | | |
| Company has a separate risk management function to identify, assess and monitor key risk exposures. | Compliant | See Annex A - PBB Risk Management Profile | | | |
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| Su | pplement to Recommendation | 12.4 | | | |
| 1. | Company seeks external technical support in risk management when such competence is not available internally. | Compliant | The Banks does not seek external technical support in risk management. | | |
| Re | commendation 12.5 | | | | |
| | In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the ultimate champion of Enterprise Risk Management (ERM). CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities. | Compliant | Ms. Belinda C. Rodriguez is the Bank's Chief Risk Officer (CRO). As CRO, she exercises her authority as head of the Enterprise Risk Management Group (ERMG) independent from the line units and reports directly to a board level committee, Risk Management Committee. The CRO is a position of senior stature. She is a graduate of the Polytechnic University of the Philippines with a degree in BSC Accounting and is a board passer for the licensure examination for Certified Public Accountants. She finished her MBA at the Ateneo Graduate School of Business. She is the Bank's representative and voting member of Bankers Institute of the Philippines (BAIPHIL) and currently designated as Chairperson for the Risk Management Course Committee of the said institute. | | |
| | | | She has 35 years of banking experience that encompasses employment from bank regulator, Bangko Sentral ng Pilipinas as well other banks. In addition to various seminars and forums, she recently attended seminars/trainings on the following: A Regulatory Perspective on Trust Activities, IBM SPSS Training for | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation | |
| | | Researches, Seminar on Data Privacy Act, International Financing Reporting Standards 9 (IFRS 9), BSP Circulars 941, Operational Aspects of the National Retail Payment System and 855; Corporate Governance Seminar, AMLA for Board of Directors and Senior Officers. | | |
| Additional Recommendation to P | rinciple 12 | | | |
| Company's Chief Executive Officer and Chief Audit Executive attest in writing, at least annually, that a sound internal audit, control and compliance system is in place and working effectively. | Compliant | The Bank's Chief Executive Officer and Chief Audit Executive have already attested in writing for 2018 that the company has a sound internal audit, control and compliance system is in place and working effectively. Attached as Annex L is a copy of the said attestation. Moreover, we have included this provision in the Revised Audit Committee Charter under item #34 of Annex C. | | |
| | Cultiv | ating a Synergic Relationship with Shareholders | | |
| Principle 13: The company shoul | | Iders fairly and equitably, and also recognize, protect and facilitate the | ne exercise of their rights. | |
| Recommendation 13.1 | | | | |
| Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance. | Compliant | See item F on page 52 of the Manual on Corporate Governance and Compliance Program. | | |
| Board ensures that basic shareholder rights are disclosed on the company's website | Compliant | http://pbb.com.ph | | |
| Supplement to Recommendation | 13.1 | | | |

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| Recomme Practice | | Compliant/ Non-Compliant | Additional Information | Explanation | |
| 1. Company's has one vote | common share for one share. | Compliant | Each share entitled to vote has an equivalent of one vote also pursuant to the provisions of the Corporation Code. | | |
| class are t with respe | s of the same reated equally ct to voting scription rights | | <u>Common Shares</u> a. 643,750,094 total number of outstanding shares b. With voting rights c. Transferable unless the bank holds unpaid claim on such share of stock <u>Preferred Shares</u> a. 62,000,000 total number of outstanding shares b. Without voting rights except in those cases where the law allows them to vote c. Transferable unless the bank holds unpaid claim on such share of stock d. Perpetual and non-redeemable | | |
| 3. Board has secure, and system. | an effective, efficient voting | Compliant | Voting procedure is via a viva-voce methodology | | |
| shareholder mechanisms supermajorit | y or "majority requirements ect minority against f controlling | Compliant | Each stockholder may vote. | | |
| 5. Board allow to call | shareholders a special | Compliant | See Section 2 under Article II (Meetings of Stockholders) under Amended By-Laws of the Bank | | |

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| shareholders' meeting and submit a proposal for consideration or agenda item at the AGM or special meeting. | | "The special meetings of stockholders, for any purpose or purposes, may at any time be called by any of the following: a) the Board of Directors, at its own instance, or at the written request of stockholders representing a majority of the outstanding capital stock; b) the President." | | | |
| Board clearly articulates and enforces policies with respect to treatment of minority shareholders. | Compliant | See Item F.1.a. on page 53 of the Manual on Corporate Governance and Compliance Program. | | | |
| Company has a transparent and specific dividend policy. | Compliant | Shareholders shall have the right to receive dividends subject to the discretion of the Board. The Bank shall declare dividends when its retained earnings is in excess of 100% of its paid-in capital stock, except: a) when justified by definite corporate expansion projects or programs approved by the Board or b) when the corporation is prohibited under any loan agreement with any financial institution or creditor, whether local or foreign, from declaring dividends without its consent, and such consent has not been secured; or c) when it can be clearly shown that such retention is necessary under special circumstances obtaining in the Corporation, such as when there is a need for special reserve for probable contingencies Board of Directors has not approved any dividend, cash or stock, in 2018. | | | |
| Optional: Recommendation 13.1 1. Company appoints an | Compliant | Stock Transfer Services, Inc. handles all the validation/verification | | | |
| independent party to count | | of attendees of the Annual Stockholders' Meeting and percentage | | | |

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| and/or validate the votes at the Annual Shareholders' Meeting | | of attendance. | | | |
| Recommendation 13.2 | | · · · · · · · · · · · · · · · · · · · | | | |
| Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 28 days before the meeting. | Compliant | Notice of Annual or Special Stockholders' Meeting and Preliminary Information Statement was sent to all shareholders last April 24, 2019 (or more than 28 days before the meeting). (Under 'SEC Reports' Column of Investor Relations Tab.) <u>http://pbb.com.ph/#sec20is</u> | | | |
| Supplemental to Recommendation | on 13.2 | | | | |
| Company's Notice of Annual Stockholders' Meeting contains the following information: The profiles of directors (i.e., age, academic qualifications, date of first appointment, experience, and directorships in other listed companies) Auditors seeking appointment/re- appointment | Compliant | [Amend-1]Notice of Annual or Special Stockholders' Meeting and Information Statement as disclosed in PSE (link: <u>http://edge.pse.com.ph/companyDisclosures/form.do?cmpy_id=</u> <u>640#viewer</u> and <u>http://edge.pse.com.ph/companyDisclosures/form.do?cmpy_id=</u> <u>640#viewer</u> , respectively) | | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation | | |
| c. Proxy documents | | | | | |
| Optional: Recommendation 13.2 | | | | | |
| Company provides rationale for the agenda items for the annual stockholders meeting. | Compliant | The Notice of ASM contains the following information: (i) Profile of candidates to the board, i.e., age, work experience directorships in other listed companies, date of first appointment (at least month and year) and academic qualifications. (ii) Dividend policy. (iii) Proxy documents which shall be attached to the Notice of ASM or downloadable in the Bank website. | | | |
| Recommendation 13.3 | | | | | |
| Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the new working day. | Compliant | Form 17-C is immediately submitted/ uploaded to the PSE. Minutes of the Meeting are uploaded to the Bank's website within five (5) working days after the ASM. | | | |
| 2. Minutes of the Annual and Special Shareholders' Meetings were available on the company website within five business days from the end of the meeting. | Compliant | Minutes of All General & Special Stockholders' Meetings (http://pbb.com.ph/#cdmin) | | | |
| Supplement to Recommendation | 13.3 | | | | |
| 1. Board ensures the attendance of the external auditor and | Compliant | Representatives of the external auditor, Punongbayan and Araullo, were present during the ASM for May 25, 2018. | | | |

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| other relevant individuals to answer shareholders questions during the ASM and SSM. | | | | | |
| Recommendation 13.4 | | | | | |
| Board makes available, at the option of a shareholder, an alternative dispute mechanism to resolve intra- corporate disputes in an amicable and effective manner. The alternative dispute mechanism is included in the company's Manual on Corporate Governance. | Compliant | Alternative Dispute Resolution SystemCorporation & StockholdersThere had been no issues or conflicts yet that the Bank experienced with its stockholders. If ever there will be one in the future, it will be resolved by the BOD through a resolution, which may be implemented by the Board itself or in the Management.Dealings of the Bank with its related parties are covered by the RPT Policy.Corporation & Third PartiesThe Bank set up a help/complaint desk for the purpose of receiving and expeditiously addressing customer/third party complaints.Corporation & Regulatory AuthoritiesThe Bank designated its Chief Compliance Officer as its link to its regulators, such as the BangkoSentral Ng Pilipinas, Philippine Deposit Insurance Corporation and Securities and Insurance Commission. As such, the CCO maintains a constructive working relationship with the regulators wherein he may consult, whenever necessary, such regulators. | | | |
| Recommendation 13.5 | | | | | |
| Board establishes an Investor Relations Office (IRO) to ensure constant engagement with its shareholders. | Compliant | Name of the person – John David D. Sison Telephone number – 363-3333 loc. 4017 Fax number – 363-3333 E-mail address –sison_jdd@pbb.ocm.ph | | | |
| IRO is present at every shareholder's meeting. | Compliant | IRO and/or his representative is present at all ASM. | | | |

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| Supplemental Recommendation | to Principle 13 | | | | |
| Board avoids anti-takeover measures or similar devices that may entrench ineffective management or the existing controlling shareholder | Non-compliant | Provide information on how anti-takeover measures or similar devices were avoided by the board, if any. | None is explicitly provided in the Bank's Manual on Corporate Governance and Compliance Program. Will provide for the said policy in the proposed amendments. | | |
| Company has at least thirty percent (30%) public float to increase liquidity in the market. | Compliant | Public float is set at 30% as per IPO in 2013 | | | |
| Optional: Principle 13 | | | | | |
| Company has policies and practices to encourage shareholders to engage with the company beyond the Annual Stockholders' Meeting. | Compliant | The Banks' Investor Relations Program provides a mechanism for stakeholders to raise issues and/or concerns directly to the Board of Directors thru the Investor Relations Office. | | | |
| 2. Company practices secure electronic voting in absentia at the Annual Shareholders' Meeting. | Non-Compliant | Disclose the process and procedure for secure electronic voting in absentia, if any | The Bank only allows voting in person or by proxy per existing AOI and By-Laws. | | |
| Duties to Stakeholders | | | | | |
| Principle 14: The rights of stakeholders established by law, by contractual relations and through voluntary commitments must be respected. Where stakeholders' rights and/or interests are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights. Recommendation 14.1 | | | | | |
| 1. Board identifies the company's various | Compliant | Stakeholders in corporate governance include, but are not limited to customers, employees, suppliers, shareholders, investors, | | | |

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| stakeholders and promotes cooperation between them and the company in creating wealth, growth and sustainability. | | creditors, the community the Bank operates in society, the government, regulators, competitors, external auditors, etc. In formulating the Bank's strategic and operational decisions affecting its wealth, growth and sustainability due consideration is given to those who have an interest in the Bank and are directly affected by its operations. | | | |
| Recommendation 14.2 | | | | | |
| Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders. | Compliant | In instances when stakeholders' interests are not legislated, companies' voluntary commitments ensure the protection of the stakeholders' rights. The Bank's Code of Conduct ideally includes provisions on the Bank's policies and procedures on dealing with various stakeholders. The Bank's stakeholders include its customers resource providers, creditors and the community in which it operates. Fair, professional and objective dealings as well as clear, timely and regular communication with the various stakeholders ensure their fair treatment and better protection of their rights. | | | |
| Recommendation 14.3 | | | | | |
| Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights. | Compliant | The Bank's stakeholders play a role in its growth and long-term viability. As such, it is crucial for the Bank to maintain open and easy communication with its stakeholders. This can be done through stakeholder engagement touch points in the Bank, such as the Investor Relations Office, Office of the Corporate Secretary, Customer Relations Office, and Corporate Communications Group. Name: Mr. John David Sison Position: Vice President & Investor Relations Officer Tel. No. 363-3333 | | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation | |
| | | Email: sison_jdd@pbb.com.ph | | |
| | | Name: Atty. Roberto S. Santos Position: Corporate Secretary | | |
| | | Tel. No. 363-3333 | | |
| | | Email: santos_rs@pbb.com.ph | | |
| | | http://pbb.com.ph/SEC/Corporate%20Governance/Policies/PBB Whistl eBlowingGuidelines.pdf | | |
| Supplement to Recommendation | 14.3 | • | | |
| Company establishes an alternative dispute resolution system so that conflicts and differences with key stakeholders are settled in a fair and expeditious manner. | Compliant | It is important for the shareholders to be well-informed of the bank's processes and procedures when seeking to redress the violation of their rights. Putting in place proper safeguards ensures suitable remedies for the infringement of shareholders' rights and prevents excessive litigation. The Bank may also consider adopting in its Manual on Corporate Governance established Alternative Dispute Resolution (ADR) procedures. <i>On Corporation and Stockholders</i> There had been no issues or conflicts yet that the Bank experienced with its stockholders. If ever there will be one in the future, it will be resolved by the BOD through a resolution, which may be implemented by the Board itself or Management. Dealings of the Bank with its related parties are covered by the RPT Policy. | | |

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| | | receiving and expeditiously addressing customer/third party complaints. To address the needs and concerns of our clients, we have established a Consumer Assistance Management System with different channels suited to them at their convenience. The Bank ensures that its customers are afforded quality, innovative and responsive products. It nurtures long-term customer relationship founded on mutual trust and confidence. It also ensures that customers are provided with quality service aimed at improving customer satisfaction, retain clients, increase customer base and uphold and preserve Bank's reputation. The Bank is committed to continuously serve its customers with utmost respect and high esteem, recognizing their individualities and qualities as it provide service distinctive to each of them. It likewise continues to strive hard to attain growth to be able to expand its branch network and improve its information technology and serve its customers wherever they are. | | | |
| Additional Recommendations to | | | | | |
| Company does not seek any exemption from the application of a law, rule or regulation especially when it refers to a corporate governance issue. If an exemption was sought, the company discloses the | Compliant | The Bank does not seek any exemption from the application of a law, rule or regulation especially when it refers to a corporate governance issue. | | | |

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| reason for such action, as well as presents the specific steps being taken to finally comply with the applicable law, rule or regulation. | | | | | |
| 2. Company respects intellectual property rights. | Compliant | The Bank has not violated any intellectual property rights. | | | |
| Optional: Principle 14 | | | | | |
| Company discloses its policies and practices that address customers' welfare. | Compliant | It is the policy of the Bank to be transparent in all its dealings. Thus, any changes in its policies that may affect customer relationship are immediately and fully disclosed. To address the needs and concerns of our clients, we have established a Consumer Assistance Management System with different channels suited to them at their convenience. The Bank ensures that its customers are afforded quality, innovative and responsive products. It nurtures long-term customer relationship founded on mutual trust and confidence. It also ensures that customers are provided with quality service aimed at improving customer satisfaction, retain clients, increase customer base and uphold and preserve Bank's reputation. The Bank is committed to continuously serve its customers with | | | |
| | | the Bank is committed to continuously serve its customers with utmost respect and high esteem, recognizing their individualities and qualities as it provide service distinctive to each of them. It likewise continues to strive hard to attain growth to be able to expand its branch network and improve its information technology and serve its customers wherever they are. | | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation | | | |
| Company discloses its policies and practices that address supplier/ contractor selection procedures. Principle 15: A mechanism for expansion procedure in its corporate government of the participate in its corporate government. | | The Bank has procurement policies on fixed assets; furniture, fixture and equipment; supplies; IT software and hardware; security, janitorial and messengerial services and other similar contractual services, such that procurement of the same, if the amount warrants, will undergo the bidding process wherein the required number of pre-qualified bidders should be at least three (3). Only accredited suppliers, contractors and other similar service providers can participate in the bidding process mentioned above. | the company's goals and | | | |
| Recommendation 15.1 | | | | | | |
| Board establishes policies, programs and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance. | Compliant | see Annex M | | | | |
| Supplement to Recommendation | 15.1 | | | | | |
| 1. Company has a reward/compensation | Compliant | The Bank has a Performance Management System that includes both short term and long term metrics to ensure the long term | | | | |

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| Recommended CG Compliant/ Practice/Policy Non-Compliant | | Additional Information | Explanation | | |
| policy that accounts for the performance of the company beyond short- term financial measures. | | sustainability of the bank. The compensation policy is rooted on the performance appraisal ratings based on measurable metrics, and where ratings are weighted based on bell curve. | | | |
| Company has policies and practices on health, safety and welfare of its employees. | Compliant | The Bank has a policy on Annual Physical Exam and Executive Check-up to ensure that all employees are fit in the performance of their duty. Likewise, The Health and Safety Committee has been approved by the EXCom which; (i) Plans and develops accident prevention programs for the establishment. (ii) Directs the accident prevention efforts of the establishment in accordance with the safety programs safety performance and government regulations in order to prevent accidents from occurring in the workplace. (iii) Conducts safety meetings at least once a month. (iv) Review reports of inspection, accident investigations and implementation of programs. (v) Submits reports to the manager on its meetings and activities. (vi) Provides necessary assistance to government inspecting authorities in the proper conduct of their activities such as the enforcement of the provisions of this Standard. (vii) Initiates and supervises safety training for employees. Develops and maintain a disaster contingency plan and organizes such emergency service units as may be necessary to handle disaster situations pursuant to the emergency preparedness | | | |

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| 3. | Company has policies and practices on training and development of its employees. | Compliant | based o requirem Employe necessar respectiv Furtherm evaluate ensure f consister employe trainings | Additional InformationThe internal training curriculum of Philippine Business Bank is based on the identified training needs as well as on the requirements of various regulatory bodies/government offices.Employees are scheduled to undergo the appropriate and necessary training courses to enable them to perform their respective job responsibilities more efficiently and effectively.Furthermore, all training courses under the said curriculum are evaluated by the participants to allow HRG to monitor and ensure that the quality of training being delivered remains consistent. For certain competencies that are specialized, employees are sent to external trainings. Examples of external trainings are trainings on Trust, Treasury, Risk, HR etc. Below is the list of training programs offered internally by the bank.Ctr.Title1Orientation for New Employees2AMLA Seminar3Corporate Governance Seminar4First Aid and Basic Life Support5Sales Fundamentals Seminar6Strategic Selling Seminar7Counterfeit Money Detection Seminar8Fraud Detection and Proyeny Detection Seminar9Signature Verification and Forgery Detection Seminar10Product Awareness and Competency Training11Basic Chinese Language Seminar12Effective Business Writing Seminar | | |

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| Recommended CG Practice/Policy | Compliant/ Non-Compliant | Additional Information | Explanation | |
| Recommendation 15.2 1. Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct. | Compliant | 14Work Attitude and Values Enhancement Seminar15Professional Image Enhancement Workshop16Basic Supervisory Program17Branch Officers' Training Program18Relationship Managers' Training Program19Sales Officers' Training Program19Sales Officers' Training ProgramThe Bank is committed and dedicated to adhere to the highest standards of good corporate governance in the conduct of its business with clients, vendors, suppliers, co-employees and regulator. To continuously uphold the trust and confidence of its clients and the general public, the Directors, Senior Management, officers and employees are expected to espouse the highest degree of integrity, honesty and professionalism. The CODE of Conduct ensures that employees will always act on what is best for the company. It provides for sanctions for acts detrimental to the interest of the bank. The policy on Conflict of interest aims to raise awareness of and clarity what may constitute a conflict of interest and provide guidelines on how to deal with situations that may give rise to a conflict of interest. | | |
| Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture. | Compliant | The board approves all the policies and programs of the bank and disseminates through the Systems and Methods Center for proper circularization. These policies are boarded on an internal website for ready access of all employees. The President and CEO calls a Management Committee meeting to inform senior officers of critical policies and programs that will impact employees. The Group Heads are expected to cascade to their | | |

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| | | employees. | | |
| Supplement to Recommendation | 15.2 | | | |
| Company has clear and stringent policies and procedures on curbing and penalizing employee involvement in offering, paying and receiving bribes. | Compliant | The CODE of Conduct is clear that any instance of dishonesty is punishable by suspension or termination. In the pursuit of employee discipline and affirmation of honesty and integrity values, the bank puts control as well as checks and balance process to discourage any form of fraud and deceit; and conducts value formation programs to institutionalize honesty and integrity. The Code of Conduct applies to all employees who committed infraction. The Bank provides due process to all employees in cases of possible violation of the provisions of the Code of Conduct. Should it be established after due process that the employee has committed any provision of the Code, Management shall impose the necessary disciplinary action against the erring employee. | | |
| Recommendation 15.3 | ł | | | |
| Board establishes a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices, without fear of retaliation. | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/Policies/PBB Whistl eBlowingGuidelines.pdf The Bank's Policy on Disposition of Administrative Case defines the offenses covered in the policy, penalties to be imposed, members of the committee and its responsibilities and policy guidelines. Offenses or irregularities upon discovery either through Audit Findings or outright behavioural misdemeanour should be reported to the Center Head and Group Head copy furnished Human resources and shall be subject to investigation. | | |

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| | | The members of the committee are responsible to: | | | | |
| | | (i) review and evaluate the complete facts of the case, the exact nature of the infraction and extent of the effect of the infraction; | | | | |
| | | (ii) consider all aggravating and/or mitigating factors; | | | | |
| | | (iii) call all those involved in the case for investigation when necessary | | | | |
| | | (iv) prepare a written report stating the facts of the case, the violation/ infraction and the corresponding disciplinary action after the proper investigation; | | | | |
| | | (v) submit the report to Executive Committee | | | | |
| | | The Bank's Policy on Grievance and Employee Complaints define the actions and responsibilities of all concerned personnel in the proper handling of employee complaints and grievance. The policy is designed to address legitimate grievance and complaints by the employees and not for the purpose of supporting baseless allegations and complaints. The Management provides a venue for employees to seek redress for alleged unfairness or dissatisfaction through the grievance procedure. It also gives fair and due process where the accused employee is given the opportunity to refute allegations against her/him, and explain his/her side through written explanations and hearings. There is validation of facts and immediate response and corrective action are made to provide a closure to the issue. Retribution by Supervising Officer or Retaliation for Employee complaints shall be subject to corresponding disciplinary action in accordance with the Code of Conduct. | | | | |
| 2. Board establishes a suitable | Compliant | http://pbb.com.ph/SEC/Corporate%20Governance/Policies/PBB | | | | |

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| framework for whistleblowing that allows whistleblowingGuidelines.pdf whistleblowing that allows whistleblowingGuidelines.pdf access to an independent member of the Board or a unit created to handle whistleblowing concerns. 3. Board supervises and ensures the enforcement of the whistleblowing framework. memory Principle 16: The company should be socially responsible in all its dealings with the communities where it operates, it should ensu interactions serve its environment and stakeholders in a positive and progressive manner that is fully supportive of its comprehe balanced development. | | | | | |
| Recommendation 16.1 | | | | | |
| 1. Company recognizes and | Compliant | Initiative | Beneficiary | | |
| places importance on the interdependence between business and society and promotes a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates. | | AMY Foundation Renewal of Scholarship Grants covering SY 2018 – 2019. Releasing of corresponding tuition fees and/or allowance to eligible AMY scholars. | AMY Scholars enrolled in the following: Partner Schools: Philippine Normal University, Polytechnic University of the Philippines, Pamantasan ng Lungsod ng Maynila, ICCT Colleges, Holy Cross College Pampanga, and St. Mary's College Non-partner Schools: University of the East, University of Caloocan City, STI College, Pamantasan ng Lungsod ng Valenzuela, New Era University, Dalubhasaan ng Lungsod ng San Pablo, St. Claire College, | | |

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| | | | Informatics, Divine Mercy College, AMA Computer College, City of Malabon University, National University, Holy Angel University, Our Lady of Lourdes College, Philippine State College of Aeronautics, Quezon City Polytechnic College, Laguna Northwestern College, Bestlink | |
| | | Orientation and Scholarship Agreement Signing with the New Scholars of AMY Foundation | Newly approved AMY Scholars | |
| | | Home Visitation and Interview to AMY scholar- applicants | Scholar-applicants | |
| | | Random School Visits to Partner Schools of the Foundation | Partners schools and AMY Scholars | |
| | | MOA signing with St. Mary's College as additional partner school of AMY Foundation | Scholars enrolled in St. Mary's College, St. Mary's College | |
| | | Balik Eskuwela Project 2018 | 200 Kinder, Grades 1 and 2 students residing in Barangay Sta. Lucia District 5, Novaliches, Quezon City | |
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| | | Annual Christmas Party for the Kids | Over 150 prepared sets of Christmas bags containing toys, hygiene kits, coloring books, colors, candies and biscuits, were given away to the delight of dumagat kids | | | |
| | | PBB's "Pail of Bountiful Blessings" Gift-giving Activity (coinciding with Annual Christmas Party for the Kids) | More than 200 dumagat families received pails containing noche buena goodies | | | |
| | | One of AMY Foundation's major accomplishments for the Year 2018 is the successful celebration of its 15 th Anniversary and Relaunching which happened on December 18, 2018 at Cities Events Place, Quezon City. The celebration also became an avenue for selected graduates to share their story on how the Foundation was able to help them on their journey to success. Present scholars also showcased their talents by preparing some presentations such as dancing, singing, and spoken word poetry. New and revitalized AMY Foundation Logo and the official Audio Visual Presentation (AVP) were also launched during | Present AMY Scholars, some Graduate- Scholars, Partner Schools, and Donors | | | |

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| | | | the celebration. | | | |
| 0 | ptional: Principle 16 | | | | | |
| 1. | Company ensures that its value chain is environmentally friendly or is consistent with promoting sustainable development | Compliant | The Bank acknowledges its responsibility to the country, particularly on its contribution to the growth of the nation's economy, adherence to various government policies on the preservation of environment, respect to the efforts of local government units and various non-governmental organizations to protect the natural resources; the communities and customers it serves, as fundamentals to its long-term sustainability | | | |
| 2. | Company exerts effort to interact positively with the communities in which it operates | Compliant | See Recommendation 16.1 above. | | | |

Pursuant to the requirement of the Securities and Exchange Commission (SEC), this Integrated Annual Corporate Governance Report (I-ACGR) is signed on behalf of the registrant by the undersigned, thereunto duly authorized, in the City of Caloocan on 29 MAY 1019, 2019.

SIGNATURES

BRANCIS T. LEE

and the training the training the training the training the

Chairman of the Board TIN 113-336-814

PATERNO H. DIZON

Independent Director TIN 118-192-581

BENJAMIN R. STA. CATALINA, JR.

Independent Director TIN 106-906-404

day of

ROLANDO R. AVANTE President and CEO TIN 106-968-623

aan NARCISO DL. ERAÑA

Independent Director TIN 108-099-974

ATTY. ROBERTO S. SANTOS Corporate Secretary TIN 123-467-623

SUBSCRIBED AND SWORN to before me this identification numbers (TIN) as indicated above.

BELINDA B. DELA CRUZ

Acting Chief Compliance Officer TIN 129-211-959

2 9 MAY 2019 2019, affiants exhibiting to me their tax

NOTARY PUBLIC

ATTY NIAC CHRISTOPHER A PURA Notary Russis (NG-349 Value Unal Durc. 31, 2019) Roll of Atty ney's No. 53989 PTR No. 10302054, 01-03-19, Galoocan HOP No. 055949, 12-03-19, Caloocan MGLE Cerr. No. V-0023555, 06 16 16 350 Roal Ave. Gor. Sh Ave. Grace P.A. Caloocan

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